

www.sa.gov.au/floods

What is happening now

SASES and Mid Murray Council have completed works on the stormwater network at Mannum, including repairs to stormwater infrastructure at Mary Ann Reserve. A secondary levee at this location was also completed to allow these repairs to occur.

Additional damage to stormwater infrastructure has been found on Randell Street between the ferry landings and the Pretoria Hotel, Mannum. Divers have plugged stormwater infrastructure to prevent further damage.

Mid Murray Council staff are monitoring the situation and further updates will be provided to the community if required.

The main levee has not breached and remains an effective barrier against rising floodwaters from the River Murray.

Heavy vehicles and machinery may continue to operate in this area.

As the peak flows progress down to the lower part of the River Murray and into the Lower Lakes over the coming weeks, a combination of these inflows, wind and high tides means that shack areas of Milang and low-lying areas of the Lower Lakes are likely to experience rising water levels.

Current warnings

For more detail and the most up to date warnings visit ses.sa.gov.au/incidents-and-warnings/current-warning-list or call 1800 362 361.

River levels and flow rates

The flood peak is currently at Murray Bridge.

Forecasts are based on information available at the time of preparation and may change due to rainfall events or changed operations upstream.

For the latest information about the flow outlook, current and forecast water levels, visit the Department for Environment and Water website: environment.sa.gov.au

Information is also available at riverdata.mdba.gov.au/system-view

Water quality

With water flow levels in the River Murray continuing to rise, SA Water are prioritising safe and reliable water and wastewater services, to keep people and the community around us safe.



There are currently no impacts to water quality or supply, but this may change as the high flows reach peak levels in some areas.

There are currently impacts to wastewater services for some customers at Mannum who are connected to low-lying sections of the network.

For more information on water quality and wastewater services, visit sawater.com.au.

Murray Bridge Relief Centre

A relief centre for those affected by the River Murray flooding who live in or near Murray Bridge is now open at Ramblers Football Club, 1 Ramsay St, Murray Bridge. More information is available on sa.gov.au/floods.

Financial relief for flood affected communities

Disaster recovery funding will be fast tracked to communities along the River Murray. Funding is available for:

- property assessment and essential service reconnection of primary residences
- Small Business Recovery Grants
- Primary Producer Recovery Grants
- assessment of hazardous waste and waste management
- large scale fish kill clean-up
- legal assistance for flood-affected individuals and businesses
- Travel cost relief

For more information on applying for a grant contact the South Australian Relief hotline on 1800 302 787 or visit sa.gov.au/floods.

After the floods - Preparing for Recovery

While water levels remain high and many communities are still dealing with anticipated peak levels, some have started to think about what comes next and what the road to recovery looks like.

The Department of the Premier and Cabinet (DPC) has been working behind the scenes to prepare for the recovery phase:

- Alex Zimmerman was appointed in November as the Community Recovery Coordinator and he continues to meet with council representatives, government agencies, non-government organisations and, importantly, members of the affected communities
- Affected councils are working with Alex and DPC to identify initial priorities and plans for recovery with several support initiatives and grants have been announced with other to come shortly.

DPC is working with South Australia Police and the State Emergency Service to determine how and when recovery activities will increase.

For further information: www.recovery.sa.gov.au/





What we are doing in Community Engagement

We have held street corner meetings on 3rd January 2023 Pompoota and at Rocky Gully Road on Monday 9th January 2023. An informal community meeting was held on 5th January 2023 at Milang to advise communities members of local flood impacts.

What you should do

Sandbagging

To find out current sandbag collection locations, visit ses.sa.gov.au/incidents-and-warnings/sandbag-locations/. For more helpful tips and videos on how to fill and lay sandbags in your home, visit ses.sa.gov.au/flood/before-a-flood/sandbagging/

If you require sandbags due to water entering or about to enter your home from under your front/back doors, **please call 132 500 and press 1 for assistance**. If you require life-threatening assistance, please phone 000.

Flood awareness

Check the Department for Environment and Water flood awareness map: waterconnect.sa.gov.au

Check the SASES River Murray Flood information page for helpful flood and emergency resources, including in languages other than English and in Easy English: ses.sa.gov.au/rivermurray

What to do if you find remains

It is anticipated that River Murray flood waters may expose or impact Aboriginal heritage. This may include Aboriginal objects (artefacts), ancestral skeletal remains and scarred (canoe) trees.

What to do if you see...

... any human remains, such as bones:

- Do not touch or interfere with the remains. If you do, you may be in breach of the Aboriginal Heritage Act 1988 (Act). Penalties apply for proven breaches of the Act.
- In all circumstances you must call South Australia Police (SAPOL) on 131 444. SAPOL will undertake an assessment and take appropriate action.

...any other suspected heritage, including objects (artefacts) or scarred trees:

- Again, do not touch or interfere with it. If you do, you may be in breach of the Act.
- Contact Aboriginal Affairs and Reconciliation as soon as practicable, either via email AAR.conservation@sa.gov.au or by phone on 8303 0744. Where possible, attach a photo of the discovery and details of its location.



**Alerts and warnings messages**

Do you know where to get essential information from in an emergency?

While we are working hard to keep you informed regarding the River Murray flood event, there is more than one way to stay informed:

- Follow us on Facebook, Twitter, or Instagram
- Keep the radio on for local news. Consider using a battery-powered radio and keep some spare batteries handy
- Check the SASES 'Warnings' on ses.sa.gov.au
- Visit your Council office or website for local, relevant information
- Watch the news on TV
- Check your local newspaper

In addition to staying informed, consider buying a solar-powered Powerbank so you can recharge your mobile phone if the power goes out. Don't forget to stay connected with your neighbours and others in your community and make sure you share essential information with one another.

Snakes in floodwaters

There has been a heightened number of snake activity on or around the River Murray. Be alert, if you come across a snake, keep children and pets well clear and do not try to touch it. Almost all snake bites occur when people try to handle, kill, or harm a snake. For snake fact sheets visit, environment.sa.gov.au

If bitten call Triple Zero 000, for further information on snake bite management, visit, sahealth.sa.gov.au

Spiders in floodwaters

Increased spider and insect activity is expected during floods at this time of year, and there is no need to be alarmed. Spiders and insects are an important part of the ecosystem and contribute to mosquito control.

For advice about first aid management of spider bites, visit sahealth.sa.gov.au.

Relocate or evacuate?

Relocate early... rather than evacuate at the last minute.

If you are unable to manage a lengthy flood event at your property, you should relocate early. This gives you the choice of where and when to go, what to take and how you will get out.

Waiting to be told to evacuate means that you might be going at the last minute.

This not only puts you in danger but is also dangerous for those who may have to assist you. Your safety, as well as the safety of our volunteers and crew, is our main priority.



A 'wait and see' approach is a risk not worth taking. Public safety remains our key priority as we manage the real impacts a major flood presents to lives and property.

If there is any risk at all to you or your property, we encourage you to relocate early, rather than evacuate late.

General reminders

Marine restrictions

There are restrictions in place for marine activities on the River Murray. Visit marinesafety.sa.gov.au for further information on current restrictions.

River safety

If you come across water over the road - turn around.

When a road is closed, do NOT drive or walk around the sign and do NOT go up onto levees. Please use an alternative route and take care on other roads in the area.

If you want to construct a levee on your private property, contact your local council in the first instance.

A River Murray Flood Mapping Tool is available on the SASES website. The tool has been developed to assist Riverland and Murraylands communities in checking the flood risk to their home or property with a flow of 180GL or 200 GL per day. Visit ses.sa.gov.au/mappingtool.

Important Contacts

Life-threatening emergencies: 000 (triple zero)

Flood and Storm emergencies: 132 500

River Murray Hotline: 1800 362 361

Relief Information Line: 1800 302 787

[Lifeline](https://131114.org.au): 13 11 14

National Translating and Interpreting Service: 131 450

ses.sa.gov.au for alerts and warnings and flood resources to help (checklists, information sheets and videos)

sa.gov.au/floods for River Murray flood information

