Community Newsletter No. 2 - 28/11/2022

River Murray Flooding





What is happening now:

On Monday, 21st November 2022, Police Commissioner Grant Stevens declared the River Murray Flooding a Major Emergency under the *Emergency Management Act 2004*.

An increase in water flows through the River Murray has now started impacting houses and properties across the Riverland and Murraylands.

The current flow rate has raised the River Murray to a Moderate Flood Level.

Current Warnings:

On Friday, 25th November 2022, the SASES issued the following warnings:

- Flood Watch and Act message for Lower River Murray
- Flood Watch and Act message for Upper River Murray

The next update on these messages is expected by Friday, 2nd December 2022, or as the situation changes.

Flow Rates:

The latest forecasts upstream of the South Australian border indicate that the flow to SA will continue increasing during November 2022. It is expected that there will be two peaks, detailed below.

First Peak - Early December

- There is a high probability that the flow will reach a peak of at least 175 GL per day.
- There is a moderate probability that the flow will reach a peak of 190 GL per day.
- There is a lower probability that the flow will reach a peak of 200 GL per day.

Second Peak - Late December

- There is a high probability that the flow will reach a peak of 185 GL per day.
- There is a moderate probability that the flow will reach a peak of 200 GL per day.
- There is a lower probability that the flow will reach a peak of 220 GL per day.

A River Murray Flood Mapping Tool is available on the SASES website. The tool has been developed to assist Riverland and Murraylands communities in checking the flood risk to their home or property with a flow of 180 GL or 200 GL per day. It can be accessed at www.ses.sa.gov.au/mappingtool.

What are we doing:

The SASES continue to provide sandbags for impacted communities through several Community Sandbagging locations at Blanchetown, Bowhill, Glossop, Mannum, Murray Bridge and Paringa. Sandbags and sand will be available 7-days a week from 9 am - 3 pm at all of these locations, as well as SASES Volunteers who can provide information and assistance to community members.

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Locations are subject to change. Please refer to the SASES website for the most current sandbag locations. If you require sandbags due to water entering or about to enter your home from under your front or back doors, please call 132 500 and press 1 for assistance.

What you should do

As the current flows have raised the River Murray to a Moderate Flood Level, it's time to consider your emergency plan. Below are some considerations you should make.

Personal circumstances

It is important that everyone considers their own personal circumstances and abilities during this flooding event. If you have essential medication that you require access to, you should speak with your healthcare professional to ensure you can manage this for long periods of time.

If you have been displaced as a result of the River Murray Flooding, you may be able to access financial assistance or accommodation. Please visit www.sa.gov.au or call the Relief Information Line on 1800 302 787 for further information.

Essential services

There is a high chance that properties that are going to be impacted by floodwaters or around the same area as these properties will have essential services disconnected. This can include power, water, gas and sewerage. It is important that you have a plan in place if this occurs at your property, noting the duration could be up to three months. You may be eligible for financial assistance if this occurs. Please visit www.sa.gov.au or call the Relief Information Line on 1800 302 787 for further information.

Inform your family, friends and neighbours

Part of your plan should be to speak with your family, friends and neighbours and make them aware of what you plan to do should decide to leave or you have to evacuate your property.

If you have not been impacted by floodwaters yet, take the time to get to know your neighbours, learn about their plan and think about people in your neighbourhood who may need your help. For example, older people living by themselves, people with disabilities, people with illness, single parents with young children, large families or people newly arrived, including tourists, refugees or immigrants.

Important Contacts:

- Life-threatening emergencies: 000 (triple zero)
- Flood and Storm emergencies: 132 500
- Flood and Storm general information: 1800 362 361
- Relief Information Line: 1800 302 787
- Lifeline: 13 11 14
- www.ses.sa.gov.au for alerts and warnings
- www.sa.gov.au for River Murray flood information

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