

Minister Tony Piccolo

Minister for Emergency Services



Tuesday, 7 April, 2015

Final upgrade of radio network to begin

The State Government today announced that the new contract for the major upgrade of the South Australian Government Radio Network has been awarded to Motorola Solutions.

Emergency Services Minister Tony Piccolo said the greatest benefit of the \$175 million SAGRN upgrade and ongoing management was increased safety for both the community and emergency service personnel.

“The South Australian Government is making a significant investment to give our emergency services secure and reliable voice and paging communications,” Mr Piccolo said.

“This will support them from their day-to-day operational activities through to times of emergency or crisis.

“Furthermore, Motorola has confirmed around 25 new full-time equivalent positions will be created in South Australia during the upgrade and ongoing management of the SAGRN, as well as a direct investment of nearly \$40 million in locally based industries.”

Included in the SAGRN upgrade will be additional transmission sites to deliver substantial voice radio and/or paging coverage improvements at locations like Gilbert Valley, Northern Flinders Ranges, Meningie, the Adelaide Hills, Mintaro, Yorke Peninsula and Kingston.

Motorola Solutions Managing Director Steve Crutchfield said his team would rely on its strong knowledge of the communications needs of South Australian agencies as it builds and manages the SAGRN.

“Motorola Solutions is delivering a new SAGRN that draws from our experience working closely with local public safety agencies for more than 30 years,” Mr Crutchfield said

“We’re applying that knowledge in a way that enables agencies to concentrate on keeping South Australian communities safe, while we meet their needs for highly secure and reliable communications.”

The upgrade will also deliver additional out-of-scope requirements including:

- the replacement of the aging radio dispatch consoles and voice loggers that are vital to the operations of the State’s three main emergency (Triple Zero) operations centres; and
- increases in the voice radio capacity at many of the more than 200 SAGRN sites across the State.

Mr Piccolo said Motorola had been contracted to provide the final stage of the upgrade and the management of the network for an initial term of seven years and up to 12 years.

“Motorola put forward an excellent proposal for the upgrade and ongoing management of the network,” Mr Piccolo said.

“The upgraded network will provide 99.999% availability to the many thousands of active users of the SAGRN.”

Work on the upgrade project will commence within the week and it is expected to be completed by September 2017.