

Annual report

YEAR ENDED
30 JUNE, 2001

Mr Barry Apsey

Chief Executive Officer

EMERGENCY SERVICES ADMINISTRATIVE UNIT

In accordance with section 7(2) of the State Emergency Service Act 1987, I have pleasure in submitting the report of the activities of the State Emergency Service for the financial year ended 30 June 2001, with a request that it be forwarded to the Minister.



October 2001

Brian F Lancaster

Director

STATE EMERGENCY SERVICE

Foreword

Robert Brokenshire JP MP

**MINISTER FOR POLICE,
CORRECTIONAL SERVICES
AND EMERGENCY SERVICES**



During financial year 2000-2001, the State Emergency Service (SES) continued to demonstrate to the community of South Australia that it is a very vital emergency service, is effective and viable but more especially, identifiable.

The greater part of its operational involvement relates to wind, storm and flooding with 1765 of its total number of tasks of 4215 being of such types of incidents.

Although comprising a division within the Emergency Services Administration Unit (ESAU) and being responsible administratively to that Unit, the SES is an autonomous body and maintains its operational identity and statutory responsibilities answering directly to me.

The introduction of the Emergency Services Levy has continued to be instrumental in enhancing the operational capability of the sixty five SES Units by providing vehicles, personal protective clothing, funding for local Unit accommodation and for the implementation of the Government Radio Network which is now providing a system of communication that has surpassed any system previously utilised by the SES.

It is very pleasing to note that the SES is maintaining its numbers of registered members and, in fact, for the second year has increased those numbers. The current total is 6036, which represents an increase of 7.75% over the previous year.

Whereas the total number of incidents responded to by the SES was less that last year – 4215 as against 4592 in 1999-2000, the actual number of operational hours involved on the incidents was higher – 73946 hours as against 68819 hours in 1999-2000.

These are, of course actual operational hours and do not include the many hours of training, administration and maintenance of equipment which must take place to ensure the professionalism of the Service.

I would personally thank the 6036 SES volunteers around South Australia for their dedication and commitment to assisting the South Australian public in emergency situations. I assure volunteers that they have my on going commitment.

Finally, all members of the SES (volunteers and paid staff) are to be congratulated for their important contribution to community safety in South Australia during 2000–2001.

Pursuant to section 7(2) of the State Emergency Service Act 1987, I am pleased to present the Annual Report for the year ended 30 June 2001.

Director's Review



Brian F Lancaster, ESM, LFAIES, JP
DIRECTOR

The year under review has once again seen the State Emergency Service continues to be recognised as a very viable and identifiable emergency service providing a magnificent public safety service to the Community of South Australia.

During 2000/2001, the operational volunteers, comprising the sixty five Local SES Units of the Service, responded to 4215 callouts. This was a total of 377 fewer callouts than the total of 4592 reported last year. It is interesting to note that the actual amount of operational hours provided by the volunteers in undertaking the 4215 callouts was 5127 hours higher than reported last year to undertake more tasks.

Once again, the majority of tasks undertaken were wind and storm (1332) and flooding (433). These particular tasks made up 41.9% of the total operational activities. Other main operational tasks included road accident rescue (580), and assist in fire operations (333). The service was also very active in assisting the South Australia Police in many and varied tasks.

The year saw the SES providing support to the Country Fire Service in two major fire situations. One was the Kangaroo Island fires whilst the other involved support in the Tulka fires. The collaboration between the two Services further enhanced operational interaction between them.

The Emergency Services Fund saw the SES complete its second year of a ten year vehicle replacements program as well as providing funds and equipment to the Local Units. The State Emergency Service is now rapidly moving towards being a very well equipped emergency service after many long years of trying to make ends meet.

The 2001/2002 Budget approved the creation of three training officer positions which will be filled during that financial year thus further adding to the professionalism being exhibited by the volunteers.

The SES, which has the statewide responsibility for disaster management planning and the co-ordination and conduct of disaster management training, met those responsibilities in a very professional manner.

The SES is a division of the Emergency Services Administrative Unit, (ESAU), for administrative purposes, yet is autonomous in maintaining its operational identity and statutory responsibilities. For that reason, this Report focuses on the fulfilment of operational responsibilities under the State Emergency Services Act 1987.

Director's Review

Financial information provided in the Report pertains only to the SES component of ESAU's financial reporting and has not been separately audited by the Auditor-General.

During the year, twenty-four members of the SES were awarded the Australian National Medal and/or clasp for effective and diligent service to the community of South Australia. The actual numbers of registered members of the Service rose to 6036 during the year reflecting an increase of 434, or 7.75% over last year's figures.

During the year under review, two members were honoured in the Australia Day Honors List and a further two members were honoured in the Queen's Birthday Honors List by the award of the recently introduced Emergency Services Medal (ESM).



October 2001

Brian F Lancaster, ESM, LFAIES, JP

DIRECTOR

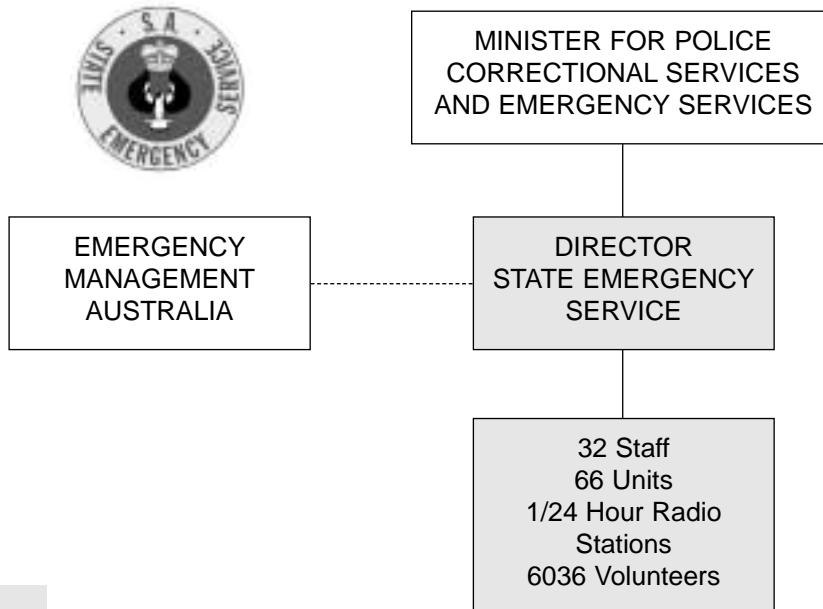
STATE EMERGENCY SERVICE

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State Emergency Service

Operational Reporting Chart



Vision

- A safe and prepared community.

Mission Statement

- To provide an effective rescue service for the community of South Australia by State Emergency Service Units rendering immediate assistance during emergencies and disasters.
- To provide management and support to the State Disaster Organisation by ensuring an effective and co-ordinated response capability at all levels and to maintain efficient measures for the delivery of disaster recovery programs for the community of South Australia.
- To assist the community to cope with natural or other emergencies.

Values

Service	We are committed to serving and protecting the communities in which we live.
Integrity	We promote honesty, trust, mutual respect and ethical behaviour.
Volunteer Ethic	Our peoples' commitment and willingness to give without expecting reward.
Teamwork	Our service is enhanced by the strength of our teamwork and a unified sense of purpose. We value people as our most important resource.
Accountability	We are accountable for the resources we receive as a public emergency service.
Learning	We value and promote learning opportunities by sharing knowledge and skills, and learning from others.

Background

The State Emergency Service

The State Emergency Services (SES) is a volunteer emergency service established to render immediate assistance during emergencies and disasters, and to assist the community to be prepared and cope with emergency situations.

The State Emergency Service Act 1987, formalises the Service's identity.

The role of the Service falls into three main categories:

- Local Incident Role (day to day);
- Disaster Role;
- Emergency Management Planning and Training.

The SES co-operates closely with the other statutory emergency services to counter the effects of emergencies in South Australia. It attracts the combined support of State and Commonwealth, as well as commerce, industry, community groups and the general public.

Recent years have seen a greater involvement by SES Units in the mitigation of the effects of storm and flood. The State Disaster Plan reflects this and the SES has storm and flood relief as one of its responsibilities under that Plan.

Although the SES is an operational emergency service, the State Headquarters and Divisional Officers have a significant State Disaster and Disaster Management role in addition to those operational matters directly related to SES Units. The State Emergency Service's involvement in disaster management matters is further enhanced by the conduct of Introduction to Disaster Management and other disaster management courses. The State Emergency Service Headquarters is located at:-

Level 7

60 Waymouth Street

ADELAIDE SA 5000

Telephone: (08) 8463 4171

Facsimile: (08) 8410 3115

Web Site Page: www.sessa.asn.au

SES Infrastructure

The SES consists of:

Volunteer Units

The 66 Volunteer Units provide an emergency response service, particularly in flood and storm effect mitigation procedures, but also in all spheres of rescue work. SES Units support the activities of all other emergency services. The organisation is trained as a specialist Rescue Service. It is one of the 14 Functional Services identified in the State Disaster Plan.

The volunteer members of the Service continue to enjoy the respect of members of other emergency services and the community. Morale is high and members show great pride and loyalty in their Service. In 2000/2001, the SES performed 4,215 tasks which involved 73,946 operational hours. This represents a 9.9% decrease in taskings and a 7.45% increase in hours worked in 1999/2000. The hours do not include any time involved in training, maintenance or administration, or the time spent by permanent SES personnel in supporting their volunteers in all of those activities. The number of incidents and volunteer operational hours is shown in later in the report.

Permanent Officers

A major role of the permanent officers, particularly the Director, the Disaster Management Training, and Planning Officers and the nine Divisional Officers, relates to disaster management matters. These include planning, training, exercise preparation and conduct and administration.

At State level, Headquarters personnel are involved in State Disaster Committee matters including the administration, and operational management of the State Emergency Operations Centre, the provision of training courses and involvement in the writing and conduct of exercises. The SES is responsible to the State Disaster Committee for the co-ordination of all disaster management training in South Australia.

The Director is a member and the Executive Officer of the State Disaster Committee. In this role, the Director accompanies the Chairman, State Disaster Committee, to meetings of the Australian Emergency Management Committee (AEMC), the peak emergency management body in Australia. As Executive Officer to the State Disaster Committee, the Director is the contact between the Commonwealth and the State on disaster management matters.

Strategic Directions

Disaster Planning and Management

- Emergency Management and special contingency plans have been prepared, reviewed and validated.
- The State and Divisional Emergency Operations Centres have been maintained in a state of readiness and assessments have been undertaken of the effectiveness of such centres.
- Links between and within the Functional Services have been developed, fostered and co-ordinated.
- Community awareness programs have been developed and promoted.

Emergency Responses

- The capability of the SES to deal with emergency situations has been maintained and improved;
- Accredited SES rescue Units are strategically deployed in both metropolitan and country areas of South Australia;
- Emergency response services and the need for community preparation and involvement before and during emergencies have been promoted.

Key Principles

The further development of the SES continues to be based on the following key principles:

- the involvement of trained volunteer members in deployment during emergency, or disaster, situations;
- the provision of adequate disaster management education and information programs to the South Australian community;
- the development of disaster management plans at Divisional and Local levels, and other special or contingency plans;
- the development of disaster management planning, resources, training and operational capacity at Local, Divisional and State levels involving permanent and experienced volunteer members.

Standards of Emergency Response

Standards of Emergency Response for SES Units have been prepared in order to:

- ensure that the community is adequately protected from the dangers arising from certain emergency situations;
- determine shortfalls in personnel, equipment and training within the SES needed to fulfil its obligations under the SES Act & Regulations;
- determine minimum standards for response to the various tasks undertaken by SES Units in protecting and supporting their communities during such emergencies;
- establish the basis for future development of the Service in meeting its responsibilities to the community;
- determine strategies for the most cost-effective utilisation of resources.

The SES Standards of Emergency Response address the question of the need and location for local volunteer Units, as well as identifying "best practice" parameters within which those Units are required to operate. The standards have been distributed to all SES Units through their respective Divisional Officers and are currently utilised as a guide to resourcing and training the Unit members.

SES Functions

Statutory Role

Under the State Emergency Service Act 1987, the functions of the SES are:

- to assist the Commissioner (of Police) in dealing with any emergency;
- to assist the State Co-ordinator, in accordance with the State Disaster Plan, in carrying out counter-disaster operations under the State Disaster Act, 1980;
- to assist the South Australian Metropolitan Fire Service and the Country Fire Service Board in dealing with emergencies in accordance with the Acts under which those authorities are established;
- to deal with an emergency where no other body or person has lawful authority to assume command of operations for dealing with the emergency;
- to deal with an emergency until such time as any other body or person that has lawful authority to assume command of operations for dealing with the emergency has assumed command;
- to respond to emergency calls and, where appropriate, provide assistance in any situation of need whether or not the situation constitutes an emergency; and
- to carry out such other functions as may be assigned to the Service by this Act or any other Act or by the Minister.

Disaster Role

In addition to the above functions, the SES, as one of the 14 Functional Services identified in the State Disaster Plan, has certain roles under that Plan in a declared State of Disaster or major emergency incident.

SES is to provide reconnaissance, search and rescue and immediate sustenance within the disaster area, and to provide a mitigation response to storm damage and floods. The four areas of responsibility are:

Reconnaissance:	To carry out reconnaissance in conjunction with Police immediately after a disaster or emergency, to establish the nature and extent of the disaster and to report to the State Co-ordinator on matters which require attention.
Search and Rescue:	To provide search and rescue parties whose tasks are the rescue of trapped and injured casualties, first aid, disposition and direction of casualties, liaison with the other Functional Services, and continuing reconnaissance as required.
Welfare:	To provide interim warmth and sustenance to disaster victims before their arrival at Welfare Centres.
Storm and Flood:	To warn of floods and temporarily repair damage caused by storms and floods.

Organisational Structure

Executive

Director	Brian Fred LANCASTER, ESM, LFAIES, JP
Deputy Director	Nathaniel James COOKE, RFD, MAIES
Executive Personal Assistant	Tamara Louise HOUGHTON

Officers

Manager, Communications Services	Darian Bertram Neil STRINGER, ESM, FAIES
Manager, SES Rescue Training	Stuart Millar MACLEOD, MAIES
Manager, Training and Development	April COOPER, Dip. T. (Further Education)
State Disaster Management Training Officer	Allan Leslie McDOUGALL, RFD, B Sc., Dip Ed., MAIES
State Disaster Management Planning Officer	Alan Forsyth CORMACK
State Disaster Management Education Officer	Noel George HODGES, OAM, FAIES, JP

SES Administration

The Director is responsible for managing the State Emergency Service (SES) and for emergency management matters.

As State Controller (SES) under the State Disaster Plan, the Director assumes full operational control of the SES and its participating organisations as listed in the State Disaster Plan, when major emergencies or disasters are declared, or, at other times when the Plan is implemented.

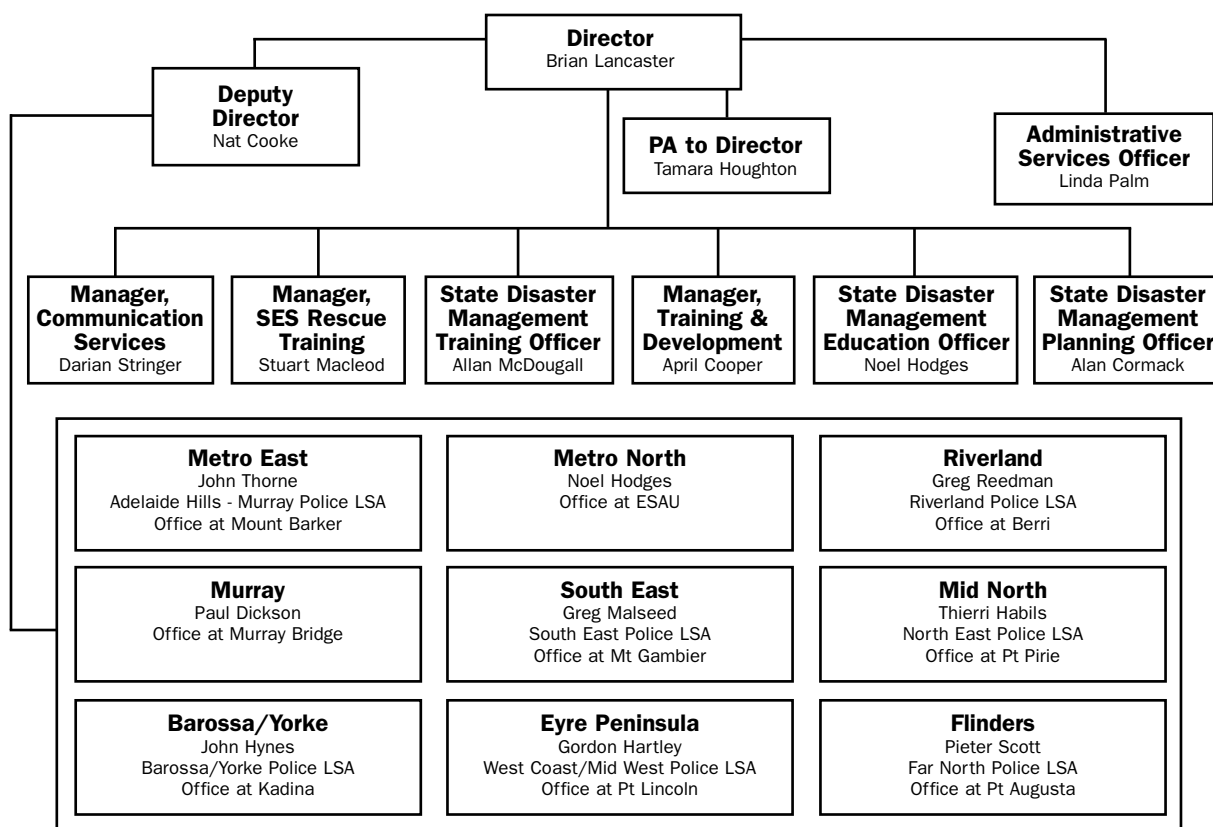
The Deputy Director is responsible for day-to-day management matters and is directly responsible for the nine Divisional Officers. In a declared major emergency or disaster, the Deputy Director assumes the role of Deputy State Controller (SES) and acts for the State Controller (SES) in his absence.

There are seven Headquarters staff, and including SEOC and divisional personnel, a total staff of 32 equating to 28 Full Time Equivalents.

Organisation of the SES

State Headquarters: Level 7, 60 Waymouth Street ADELAIDE, SA, 5000.

Divisional Headquarters: In each of the country Police Local Service Areas.



Strength of SES

The number of operational SES Units stands at 65 plus the State Headquarters Unit, which provides operational support at State Headquarters, and in the SEOC. All Units are registered under the State Emergency Service Act 1987. The membership of the SES has increased slightly over 1998-1999. As at 30 June 2000, the SES comprised:

Staff	Volunteers	Registered Units
28 (FTE)	6036	66 1 - 24 Hour Radio Station

The ratio of staff to volunteer members is 1:216. Volunteer membership has increased 7.2% from 1999-2000.

Finance

The SES has been funded from monies collected through the Community Emergency Services Levy Fund. See Statement of Financial Performance on page 58.

The Emergency Services Funding Act, 1998 provides for collection of a levy on fixed and mobile property in place of the charging of contributions from insurance companies, local Government authorities and State Government. The SES had not been a recipient of contributions from insurance companies but now benefits directly from the Fund. The change represents a fairer distribution of the cost to the community for providing emergency services.

Commonwealth Government Funding

The Commonwealth Government provides a Staff Salaries Subsidy Program. In addition to that program, South Australia obtains benefits from the Commonwealth through:

- limited funding to assist the State Disaster Committee;
- nominations to the Australian Emergency Management Institute (the costs of which are met by Emergency Management Australia) and the conduct of extension disaster management training courses in South Australia; and
- the provision of public information material, including training manuals, pamphlets, brochures etc., which are distributed by the SES.

Salaries Subsidy Program

The Commonwealth, through Emergency Management Australia, (EMA) continued to subsidise the State Government salaries of the eight Divisional Officers and the State Emergency Management Training, Planning and Education Officers.

The Commonwealth subsidy received for these eleven positions in 2000/2001 was at the rate of \$38 000 per position, a total of \$ 418 000.

Sponsorship / Donations

The SES gratefully acknowledges the many sponsors and donors who have supported the Service through cash or material donations throughout the year.

Fraud

The State Emergency Service has had no incidents of fraud committed within the Service.

SES Operations



*Deputy Director,
Nat Cooke*

Goal

To provide an effective rescue service for the community of South Australia

Prioritised Strategy

SES Units, depending on their geographic location and assessed community risks, provide a wide range of rescue and support services. These services include:

- road accident rescue
- land search
- animal rescue
- vertical rescue of all forms (cliffs, caves and structures)
- storm damage and flood mitigation
- marine search and rescue (rivers, lakes and sea)
- general and disaster rescue

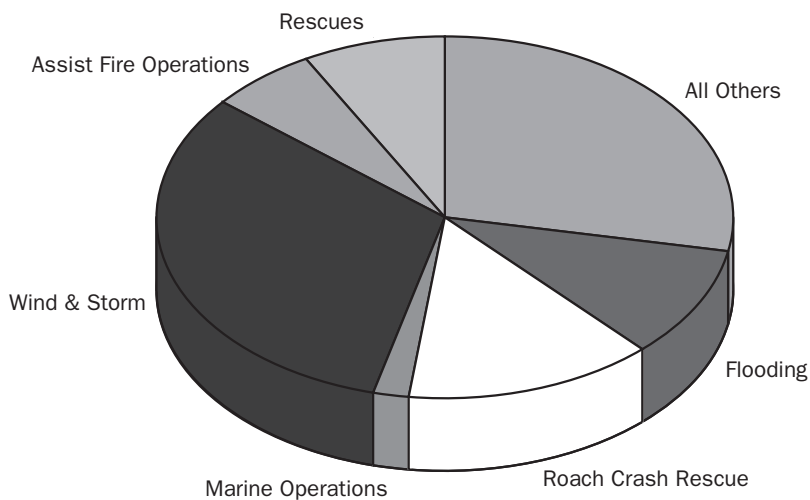
Incident Statistics

A breakdown of major activities for the last six years is as follows:

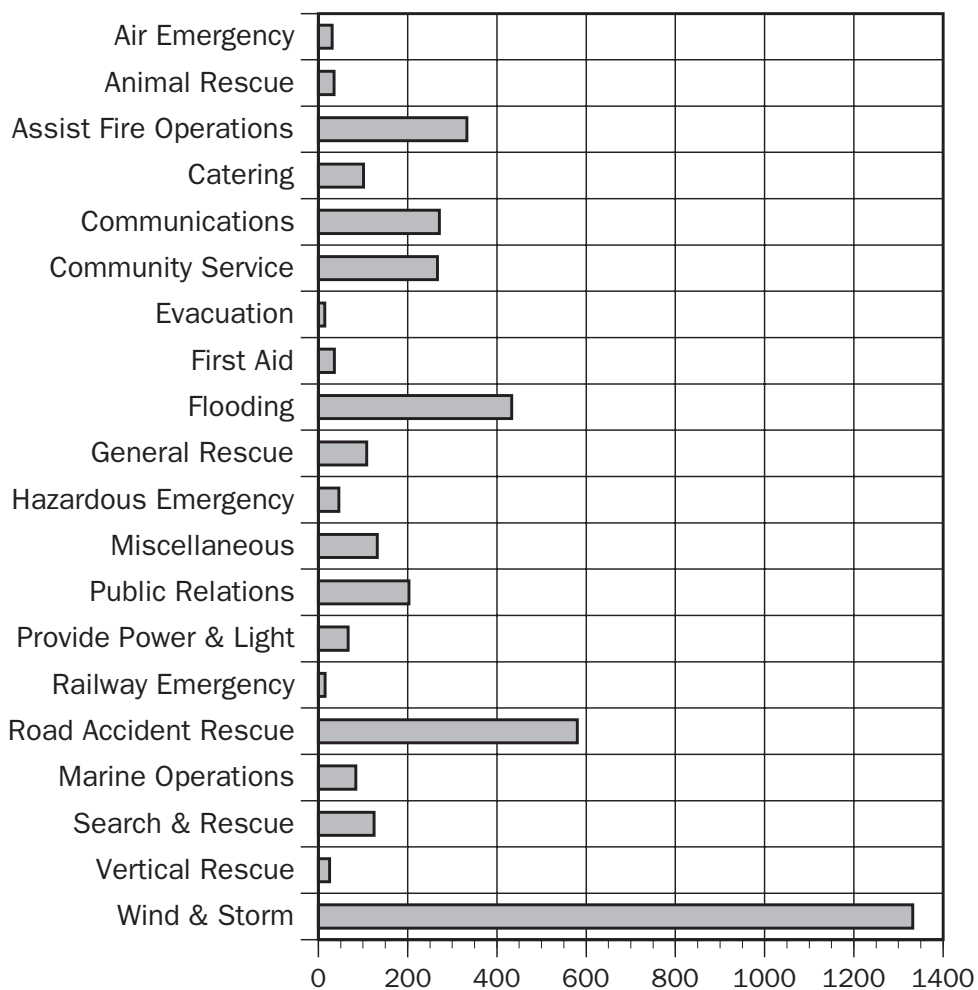
	95/96	96/97	97/98	98/99	99/2000	2000/2001
Vehicular Crash	535	442	457	583	553	580
Storm Damage	984	873	1943	1289	1490	332
Assistance at Fires	94	113	61	87	67	333
Search & Rescue	535	110	233	186	213	125
Marine Operations	176	85	95	110	89	84
Flood	621	430	350	395	535	433
Miscellaneous	658	1190	1087	1579	1645	1328
TOTAL	3603	3243	4324	4229	4592	4215

NOTE: "Miscellaneous" includes such incidents as aircraft emergencies, provision of first aid, animal rescues, assistance in evacuations, provision of power and lighting, assistance at HAZCHEM incidents, provision of emergency feeding, provision of communications and assistance to Police such as crowd control at major functions.

Incidents for 2000-2001



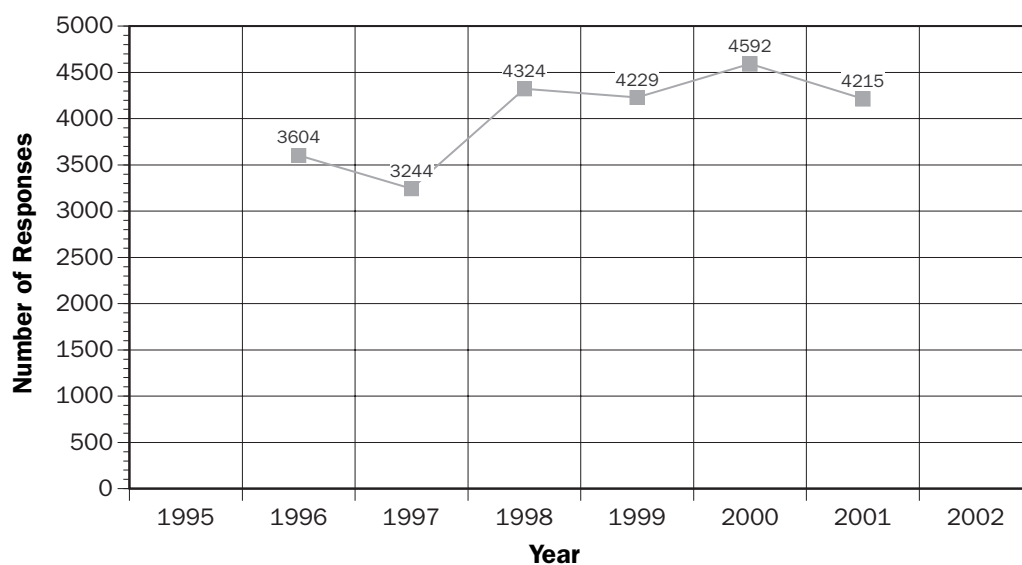
Total Number of Responses by Categories



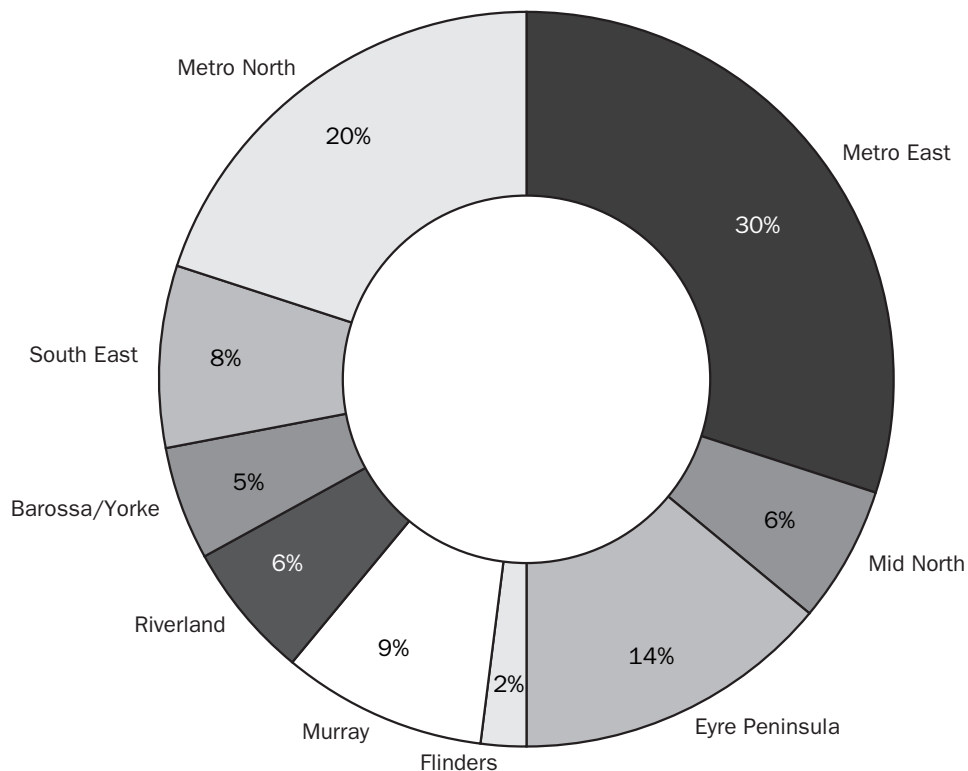
Operational Response Comparison

	1996/97	1997/98	1998/99	1999/2000	2000/2001
Air Emergency	28	34	78	54	32
Animal Rescue	29	37	39	43	39
Assist Fire Operations	113	61	87	67	333
Catering	77	75	85	67	101
Communications	216	152	142	333	271
Community Service	195	346	505	512	267
Evacuation	6	5	7	8	7
First Aid	11	17	27	17	33
Flooding	430	358	395	535	433
General Rescue	83	87	100	102	108
Hazardous Emergency	20	24	38	33	41
Miscellaneous	78	56	100	143	132
Public Relations	303	277	350	251	203
Provide Power & Light	114	101	74	55	67
Railway Emergency	1	0	1	8	8
Road Crash Rescue	442	457	583	553	580
Marine Operations	85	95	110	89	84
Search and Rescue	110	94	186	213	125
Vertical Rescue	29	15	33	19	19
Wind & Storm	873	1943	1289	1490	1332
Total	3263.58	4234	4229	4592	4215

Chart of Incidents 1996-2001



Divisional Operations Response 2000-20001



Major Events

Three major operations were undertaken by the SES during this reporting period.

Assistance at two major bushfires, Kangaroo Island (5-10 January 2001) and Port Lincoln (Tulka, 2-4 February 2001), included the provision of logistic support to CFS brigades, re-supply of fire retardant for water bombers and provision of catering services.

The other major response by the SES was to storm damage and flash flooding which occurred on 6 June 2001 and caused damage to properties in the vicinity of the various creek systems in the metropolitan area of Adelaide (i.e. Unley, Keswick and nearby suburbs).

State Duty Officer

The State Emergency Service is a 24 hour emergency service organisation with operational responses instigated by the State Duty Officer. This role is managed on a rostered basis and carried out by the staff of the Service. The role is pivotal to the SES operations system and the effectiveness of the Service's emergency response to the community.

SUMMARY OF UNIT RESPONSES - YEAR ENDED 30/06/2001

SES UNITS			
ADELAIDE HILLS (formerly Mount Barker)	55	MINTABIE	1
ANDAMOOKA	41	MOUNT GAMBIER & DISTRICT	221
BARMERA	54	MURRAY BRIDGE & DISTRICT	130
BERRI	51	NOARLUNGA	325
BLANCHETOWN	25	NORTHERN DISTRICTS	352
BOOLEROO CENTRE	40	NULLARBOR	7
BORDERTOWN	33	NUNDROO	2
BURRA	14	ONKAPARINGA	136
BUTE	14	PORT AUGUSTA	35
CAMPBELLTOWN	94	PORT BROUGHTON	38
CEDUNA	19	PORT LINCOLN	335
CLARE	47	PORT PIRIE	47
CLEVE	0	PROSPECT	57
COCKBURN	2	QUORN	5
COOBER PEDY	6	RENMARK – PARINGA	83
CUMMINS	21	ROXBY DOWNS	8
DOG SAR UNIT	16	SADDLEWORTH & DISTRICT	14
EASTERN SUBURBS	124	SNOWTOWN	28
ENFIELD	170	SOUTH COAST	89
HALLETT	10	SPALDING	19
HAWKER & DISTRICT	3	STATE HEADQUARTERS	12
KANGAROO ISLAND	72	STRATHALBYN	45
KAPUNDA	97	STREAKY BAY	6
KEITH	27	STURT (formerly Happy Valley)	222
KIMBA	14	TEA TREE GULLY	175
KINGSTON SE	28	TUMBY BAY	20
LAURA	18	WAROOKA	25
LEIGH CREEK	0	WATTLE RANGE	49
LOXTON	48	WESTERN ADELAIDE	149
MAITLAND	34	WHYALLA	146
MARLA	3	WUDINNA	2
MENINGIE	33	YANKALILLA	0
METRO SOUTH	214		
24 hour Radio Station			
WILLSDEN	5		
TOTAL RESPONSES	4215		

It should be noted that the average Unit response for 2000/2001 was 64.

The trend based on the incidents recorded for six years is 3534.3 which is markedly lower than the responses recorded for the State Emergency Service this year.

An average of 12.25 operational hours was contributed by each registered member of the State Emergency Service.

Future Direction

Continuous improvement in resources, training and systems for the State Emergency Service to provide the most effective response to, and management and co-ordination of emergency incidents in the community.

Co-Location of SES & CFS State Headquarters

Goal

To maximise the delivery of emergency services to the community.

Prioritised Strategy

Since 1996-97, the decision was taken to consider the feasibility to co-locate the State Headquarters of the State Emergency Service and the Country Fire Service so as to maximise the delivery of services to the community and to combine corporate services.

ESAU was established with effect from 1 July 1999 and the two Services are co-located at 60 Waymouth Street. This co-location is working very well with enhanced interaction between Service personnel.

Future Direction

An enhanced service to the community, and the State of South Australia.

Building Supply Program

Goal

To provide a supply and maintenance program for all SES Unit buildings to allow a standard of building to deliver a 30 year life span. This will be applied to repairs and regular maintenance to lift the buildings to an acceptable quality for safety of personnel and storage of valuable equipment.

Prioritised Strategy

To provide a 10 year program of supply and maintenance for SES and co-located buildings.

To build at least three new buildings at co-located sites throughout the State.

Future Direction

To provide an assessment of existing SES buildings for the entire State and also to develop and present a business plan to provide adequate supply and maintenance of buildings for SES Unit requirements for the next ten years.

Communication Function

Goal

The capability of the SES to deal with emergency situations has been maintained and improved.

Prioritised Strategy

State Emergency Service communications comprise of a number of systems which include fixed and mobile telephones, pagers, long range, short range and local radio networks. Without this wide variety of systems the Service would not be able to respond effectively to emergency situations wherever it is needed in South Australia.

Future Direction

To move from the 'pilot' stage of the SA-GRN and initiate the SA-GRN transition and Migration program according to the rollout throughout the State. This includes the paging and voice components of the SA-GRN.

SA-GRN equipment for Business Regions 1 and 2 are now in service. Standardisation of terminal profiles and code plugs are complete for both SES and the State Disaster Organisation.

Two of the SES stakeholders are Surf Lifesaving and the Volunteer Marine Rescue organisation.

It is the SES desire to include Local Government in SA-GRN especially in country areas. The existing aged networks will then be decommissioned without compromising the SES ability to perform their emergency response roles. There will be increased capacity throughout the State especially in the paging aspects. For the first time, adequate reliable equipment will be available for SES members, both volunteers and staff.



Communication Function (cont.)

Training of all operators will be effected as the rollout progressively cover each business region. It is the SES strategy to train an Instructor for SA-GRN at every Unit with members being trained as Operators prior to operating the new terminals.

Communications training has been delivered to 51 SES members in 2000-2001.

Business Region one is planned for completion by January 2001, with Business Region 2 following immediately and being completed by August 2001.

The existing High Frequency network will be reduced in accordance with SA-GRN rollout. This can be achieved due to the increased coverage and design provided under SA-GRN.

In 2000-2001 the expenditure for communications was \$1.4M.

Personal Protective Equipment Program

In 2000-2001 \$309 000 was expended on Personal Protective Equipment with the purpose of providing enhanced safety for SES Volunteers.



The Office Workforce - SES

Goal

To implement Human Resource Management strategies which address all personnel and industrial relations matters and results in employees being treated fairly and equitably.

Prioritised Strategy

To ensure that the organisation of the State Emergency Service meets contemporary standards to fulfil the roles and responsibilities of SES under the State Emergency Service Act.

	ONGOING			CONTRACT			TOTAL		
Stream	Male	Female	Total	Male	Female	Total	Male	Female	Total
ASO1		15	15					15	15
ASO2									
ASO3		1	1					1	1
ASO4									
ASO5	2		2				2		2
ASO6	2	1	3				2	1	3
MAS2	1		1				1		1
TOTAL	5	17	22				5	17	22
EXA				1		1	1		1
TOTAL				1		1	1		1
OPS5	9		9				9		9
TOTAL	9		9				9		9
GRAND TOTAL	14	17	31	1		1	15	17	32

Proportion Of Women in The Service

As at 30 June 2001, seventeen of the 32 staff employed by SES are women.

Leave Management

	1999-2000	2000/2001
Average number of sick leave days taken per FTE	3.5 (77 days)	1.6 (52 days)
Average number of family carer leave days taken per FTE	0.7% (2 days for 21.7 FTE)	Nil

Future Direction

Further consideration of the structure and classification of staff in the SES will be considered in the next reporting period.

SES Road Crash Rescue Operations

Goal

To provide an effective road crash rescue service for the community of South Australia

Prioritised Strategy

The response to road crash rescue operations continues as one of the primary rescue roles of the State Emergency Service.

All 53 SES rural Units are committed to the role and listed in the multi-service Road Crash Rescue Resource directory. Whilst 2 country Units are listed as "second response" to the road crash role, the majority, 51 are the "primary response" agencies for their areas.

The remaining 13 operational SES Units are based in the Adelaide Metropolitan area and are not officially involved in road crash rescue operations. These Units do however, provide "first aid" rescue services at a number of incidents which they come upon in the course of their duties until such time as the Metropolitan Fire Service response arrives on site.

The response to road crash rescue incidents in the 2000-2001 year comprised 580 incidents. This constitutes 13.8% of total SES operations for the year.

Future Direction

SES personnel are trained for road crash rescue operations through the annual State Training Program, and are equipped and organised in accordance with the criteria laid down by the Emergency Services Co-ordination Committee.

State Disaster Store

Goal

To enable supply of essential equipment to the State Emergency Service Units or other Services in times of disaster.

Prioritised Strategy

State Emergency Service State Headquarters maintains stockpiles of disaster equipment at various locations throughout the State.

The primary stockpile is currently maintained at the SES stores at Thebarton Police Barracks, with lesser holdings at Port Augusta, Murray Bridge, and Barmera.

Equipment such as sandbags, tarpaulins, folding stretchers, and plastic salvage sheeting is held at these locations.

Future Direction

It is planned that the State disaster store will be relocated from Thebarton Police Barracks in FY 2001-2002.

Emergency Services Co-ordination Committee

The SES is represented on the Emergency Services Co-ordination Committee, which comprises senior managers of the emergency services, and SAPOL.

This Committee continued to provide advice to the respective Chief Executive Officers on the range of matters common to Police and emergency services, with an emphasis on the elimination of overlap and duplication of resources and roles, and to common operational issues and resource sharing.

Memoranda of Understanding have been developed by the Committee in relation to an Emergency Services Co-ordination charter, management of emergency incidents and vehicle accident rescue.

Emergency Service Road Crash Rescue Working Party

The Road Crash Rescue Working Party (formerly the Vehicle Accident Rescue Group) is a working group of the Emergency Services Co-ordination Committee, and has been in operation for 14 years since the inaugural meeting on the 4 August 1987.

The working party comprises senior managers from each of the following emergency services:

- State Emergency Service
- SA Country Fire Service
- SA Metropolitan Fire Service
- SA Ambulance Service
- SA Police

Prioritised Strategy

- establish procedures for the co-ordination of rescue services within the guidelines established by the Emergency Services Co-ordination Committee;
- ensure that the Rescue Resource Directory is current and amended from time to time as required;
- promote and recommend to the Emergency Services Co-ordination Committee compatibility and standards for equipment within the emergency services;
- refer proposed future purchases of equipment for information of the Emergency Services Co-ordination Committee to ensure that unnecessary duplication is avoided wherever practicable;
- identify areas where rescue resources should be provided and recommend to the Emergency Services Co-ordination Committee accordingly.



Training



State Rescue Officer,
Stuart Macleod

Goals

The capability of the SES to deal with emergency situations has been maintained and improved;

Accredited SES rescue Units are strategically deployed in both metropolitan and country areas of South Australia.

Prioritised Strategy

- Provide training to SES volunteers and staff to appropriate competency standards in order to operate safely and efficiently.
- Training of accredited SES rescue units maintained at the appropriate level.
- All Units trained in General Rescue, Land Search and Storm/Flood Damage Operations.
- Leadership training provided for volunteers.
- Management specialist training provided for SES Staff.
- Management training provided for volunteer officers.
- Specialist training provided to Units required to respond to 'technical' rescue situations.

Table 1 – SES Training Activities Conducted 2000/2001

Activity	State Training Program	Local & Divisional Activities	Total Personnel Trained
Advanced Rescue Courses	-	9	89
Air Observer Courses	1	-	15
Basic Communications Courses	-	2	24
Basic Rescue Courses	1	26	347
Basic Skills Workshops	2	-	29
Chainsaw Operations Courses	-	2	22
Chainsaw Safety Courses	4	-	83
Dropmaster Courses	6	-	33
Field Catering Courses	1	-	12
Four Wheel Drive Operations Courses	-	1	6
Land Search Instructor Workshops	1	1	15
Land Search Operations Courses	7	1	167
Land Search Team Leader Courses	1	1	14
Map Reading & Navigation Courses	4	2	56
Occupational Health & Safety Workshops	1	-	6
Pump Operations Courses	-	1	16
Rescue Boat Operations Courses	1	-	20
Road Crash Rescue Courses	5	2	97
Road Crash Rescue Competition W/shop	1	-	18
Senior Officer Development Workshop	1	-	22
Storm Damage Operations Courses	5	6	165
Team Leader Workshop	1	-	23
Tetra Line Gun Courses	-	1	19
Urban Search & Rescue Workshops	1	-	43
Vertical Rescue Instructors Workshops	1	-	20
Vertical Rescue Courses	7	1	76
	53	56	1444

**Table 2 – Comparison of Activities Conducted
1999/2000 Against 2000/2001 Totals**

Activity Types	Activities Conducted		Personnel Trained	
	99/00	00/01	99/00	00/01
Advanced Rescue Courses	7	9	58	89
Air Observer Courses		1		15
Basic Communications Courses		2		24
Basic Rescue Courses	23	27	202	347
Basic Skills Workshops	4	2	63	29
Chainsaw Operations Courses	3	2	64	22
Chainsaw Safety Courses	2	4	50	83
Dropmaster Courses	2	6	8	33
Field Catering Courses	1	1	4	12
Four Wheel Drive Operations Courses		1		6
Land Search Instructor Workshops		2		15
Land Search Operations Courses	5	8	81	167
Land Search Team Leader Courses		2		14
Map Reading & Navigation Courses	5	6	37	56
Occupational Health & Safety Workshops		1		6
Pump Operations Courses		1		16
Reconnaissance Course Workshop	1		5	
Rescue Boat Operations Courses		1		20
Road Crash Rescue Courses	8	7	99	97
Road Crash Rescue Competition W/shop	3	1	62	18
Senior Officer Development Workshop		1		22
Storm Damage Operations Courses	5	11	71	165
Team Leader Workshop	2	1	34	23
Tetra Line Gun Courses	2	1	22	19
Urban Search & Rescue Workshops		1		43
Vertical Rescue Instructors Workshops	1	1	18	20
Vertical Rescue Courses	10	8	91	76
Totals	85	109	991	1444

Note: This represents a 28% increase in the number of activities conducted and a 46% increase in the number of personnel trained.

Table 3 – Activity Breakdowns 2000/2001

Activities planned in State Training Program	66
State Program activities actually conducted	53
Local and Divisional activities actually conducted	56
Activities conducted in the Adelaide Metropolitan Area	53
Activities conducted in the country areas	56
Total personnel nominated for all activities	1753
Total personnel who actually attended activities	1557
Total personnel who attained "trained" status	1444

Future Direction

Development of the new SES Strategic Training Framework and full adoption of the National Safety Training Package and competency based training to ensure the highest possible standard of training for SES response personnel.

Catering

Goal

To provide an adequate mass feeding service to community emergency response agencies.

Prioritised Strategy

The State Emergency Service has identified several strategic locations throughout the State to provide and deliver meals and sustenance to communities at evacuation points during major emergencies and disaster events and to provide emergency catering to other emergency services including SES personnel.

Future Direction

To provide continued training in catering and food handling practices to allow the SES to perform the catering services and the improvement of catering equipment and facilities to address the standards of emergency response.



Air Observers

Goal

To provide personnel at strategic locations for Air Observer and Dropmaster activities to meet our obligation for the provision of contracted services to the Australian Maritime Safety Authority.

Prioritised Strategy

To continue the required training and exercise regime as defined by AusSar under existing contract.

This includes scheduled practise and the provision of Training to SES personnel for Air Observers.

To provide a safe working environment for such activities with safe and reliable aircraft and aircraft charter services.

Future Direction

To maintain accredited numbers of air observers at the locations at Port Lincoln, Pt Augusta, Mt Gambier and Adelaide.

Occupational Health, Safety & Welfare

The last financial year has seen a positive increase in OH&S awareness throughout the SES. The Occupational Health, Safety & Welfare profile has been promoted throughout the SES with various programs being implemented by the Health Safety & Welfare Branch in consultation with the SES. The accomplishments achieved so far have been:-

- Developing in consultation with SES Management and OHS&W Committee the SES Procedures and Systems Manual for SES members.
- The Organisational funding of the Hep A and B program for SES members.
- Conducting risk assessments for the new SES Trucks and Flood boats.
- Appointing a 0.5 FTE OH&S Officer.
- The introduction and implementation Integrated Desktop Environment for Applications and Services (IDEAS) and Reporting System for Claims Management.
- The introduction and implementation of the Hazard Incident Reporting System (HIRS).
- The development of an election package of a Health and Safety Representative(s) for SES and the election of 6 H&S Representatives at divisional level.
- The development and integration of the OH&S and H&S Representative Training Database for SES.
- Commencing training of SES members in OH&S Awareness that includes the implementation of the OHS&W Systems and Procedures Manual requirements.
- The purchase of Personal Flotation Devices for Blue Water and Brown Water Rescue.

Unfortunately, in January this year, an SES volunteer suffered a very serious injury during a boating accident. The volunteer is participating in a rehabilitation program and is gradually returning to health.

This accident brought the attention of the Workplace Services Inspectorate to the SES through an investigation and the initiation of an improvement notice. The accident was also investigated internally and many recommendations to prevent a recurrence have now been implemented. Consequently a program of risk assessments, training and purchase of PPE has been commenced and it will be ongoing throughout the state. The SES has also formed a marine rescue working group to manage the ongoing issues raised by the investigations.

The SES OHS&W Systems and Procedures Manual is being implemented in combination with the retraining of Unit members in a ongoing process. SES members are obtaining practical, realistic knowledge that is assisting them and the SES to meet the required and relevant OHS&W Legislation.

The hepatitis A and B vaccination program is progressing with Units assessing themselves on the priority of their vaccinations. The program to date, has an expenditure of \$1 594.

Following the development of the H&S Representative election package in consultation with the SES OH&S Committee, H&S Representatives and deputies are being elected in the agreed workgroups which are the Division. The SES OH&S Officer is conducting a familiarisation program to explain the roles of the H&S Representative and assisting them wherever possible.

Accident / incident reports are being recorded on the Hazards Incident Reporting System which is still under trial in Government Agencies. The records are providing a source for analysis of trends and hazards and will in the next twelve months, assist in the development of future training planning and hazard management.

Stress Management

The welfare services provided through ESAU have continued the ongoing support for the SES volunteers. 66 debriefs have been conducted and 9 defuses, with follow up provided as required. 15 Pre incident training sessions have been conducted with 241 personnel attending. Peer supports continue to promote assistance and support to their colleagues, while they themselves participate in regular training.

1	OH&S Legislative Requirements	2000/2001
	• Number of notifiable occurrences pursuant to Occupational Health Safety & Welfare (OHS&W Act Regulations, Division 6.6	2
	• Number of notifiable injuries pursuant to OHS&W Regulations, Division 6.6	2
	• Number of notices served pursuant to OHS&W Act, section 35 (Default Notice)	0
	• Number of notices served pursuant to OHS&W Act, section 39 (Improvement Notice)	1
	• Number of notices served pursuant to OHS&W Act, section 40 (Prohibition Notice)	0
2	Injury Management Legislative Requirements	2000/2001
	• Compliance with schedule 4 of the Claims and Registration for Exempt Employer Regulations of the Workers Rehabilitation and Compensation Act (WRC Act)	Yes
	• Total number of employees who participated in the rehabilitation program	1
	• Total number of employees rehabilitated and reassigned to alternative duties	0
	• Total number of employees rehabilitated back to their original work	0
3	WorkCover action limits	2000/2001
	• The number of open claims	8
	• Percentage of workers compensation expenditure over gross annual remuneration	Not Applicable
4	Number of Claims	2000/2001
	• The number of new workers compensation claims in the financial year	22
	• The number of fatalities	0
	• The number of lost time injuries (LTI)	4
	• The number of medical treatment only (MTO) injuries during the reporting period	18
	• Total number of whole working days lost	135
5	Cost of workers compensation	2000/2001
	• Cost of new claims for the financial year	\$99,853
	• Cost of all claims excluding lump sum payments	\$276,975
	• Amount paid for lump sum payments (s42, s43, s44 of the WRC Act)	0
	• Total amount recovered from external sources s54 of the WRC Act	0
6	Trends	2000/2001
	• Injury frequency rate (calculated from Australian Standard AS1885) for new lost time injury/disease for each million hours worked	N/A
	• Most frequent cause (mechanism)of injury 2000/2001 – Contusion with intact skin surface and crushing injury excluded	8
	• Most expensive cause (mechanism)of injury 2000/2001 – Internal injury of chest, abdomen and pelvis	\$90,269

Disaster Management Function

The SES is an integral part of the State's overall disaster management system and the permanent officers of the SES. In addition to dealing with all matters related to the Service, also provide the executive support for disaster management planning and for other State Disaster Organisation activities. This includes the preparation and exercising of disaster management plans.

The Director is Executive Officer to, and a member of, the State Disaster Committee. The SES Divisional Officers perform the same role on the Divisional Counter Disaster Committees.

Disaster Management Arrangements

Goal

Emergency response services and the need for community preparation and involvement before and during emergencies have been promoted.

Disaster Management and special contingency plans have been prepared, reviewed and validated.

Prioritised Strategy

The SES has continued to foster the participation of all organisations and personnel involved in emergencies to ensure that all aspects of disaster management preparedness are fully co-ordinated.

The SES involvement with the State Disaster Committee includes assistance in the preparation of exercises and consultation with regard to the State Disaster Act and Plan.

As Executive Officer to the State Disaster Committee, the Director accompanies the Chairman to meetings of the Australian Emergency Management Committee. In addition, he represents the Committee on other National Committees including the National Airports Emergency Planning Committee.

Plans

Divisional Plans

SES Divisional Officers have been active in the development of Divisional Plans. Exercises have been conducted in most Police Local Service Areas and plans amended or refined. All Plans are reviewed and amended as necessary on an annual basis.

The State Disaster Committee, as part of its functions under the State Disaster Act, has developed and distributed a State Disaster Committee Handbook describing the administrative responsibilities of persons appointed under the State Disaster Act and covering the appointment and duties of Local Service Area Commanders and SES Divisional Officers. This Handbook is currently in the process of being re-written.

Plans (cont.)

Local Plans

There is no legislative authority for Local Government to prepare incident or disaster management plans, whereas it is possible for Officers in Charge of Police Districts to be instructed to do so.

SES Divisional Officers have been involved in the maintenance of 19 Local Government area plans and 83 Police District Plans. These plans relate to the Local Service Area Counter Disaster Plans.

Contingency Plans

There continues to be a great demand on the SES to be involved in special contingency planning.

The Director represents SES on the Adelaide Airport Emergency Committee and has been appointed a member of the National Airports Emergency Planning Committee.

Currently, State and Divisional Officers are involved in the preparation of various Industrial Plans and have been called on to advise on Hospital Disaster Plans and Airport Plans.

Australian Emergency Management Committee (AEMC)

The AEMC is the peak counter disaster/emergency management policy body in Australia. Chaired by the Director General, EMA, its membership comprises the Chairman of each State and Territory State Disaster Committee.

The Director, SES, as Executive Officer to the State Disaster Committee accompanies the Chairman to meetings of the AEMC.

The AEMC meets annually and a meeting of Executive Officers is conducted as required.

Overseas Travel 2000-2001

No overseas travel on Government business was undertaken by any staff member of the SES.

State Emergency Operations Centre (SEOC)

Goal

The State and Divisional Emergency Operations Centres maintained in a state of readiness and assessments undertaken of the effectiveness of such centres.

Links between and within the Functional Services have been developed, fostered and co-ordinated.

Prioritised Strategies

The SEOC is located on the ground floor of the Police Communications Centre and is staffed on a full-time basis by:

- The State Disaster Management Training Officer
- The State Disaster Management Planning Officer
- A full time Clerical Officer

The SEOC is the site from which, during declared states of emergency or disaster, all Functional Services of the State Disaster Plan are co-ordinated. In such circumstances, the SEOC is the operational headquarters of the State Co-ordinator, who is the Commissioner of Police.

Due to the refurbishment of the Police Communication Centre during 2001/2002, there is the need to relocate the SEOC until such refurbishment is completed.

An alternative SEOC was established at the Police Barracks, Thebarton, for any involvement in the Olympic events. It will, again, be the alternative SEOC.

A training facility will also be made available, adjacent to the alternative SEOC.

The three permanent staff members, noted above, will be temporarily relocated within ESAU at 60 Waymouth Street, Adelaide.

Future Directions

It is intended that the SEOC will be kept abreast of developments in information technology to enable it to manage information with increasing effectiveness.

Emphasis will continue to be placed on appropriate training for staff as well as keeping response times to a minimum.

State Disaster Management Training Officer (SDMTO)

Goal

The provision of adequate emergency management education and information programs to the South Australian community;

Prioritised Strategy

The duties of the officer include a requirement to be available to the public and to organisations requiring information and training concerning the measures that are in place to deal with disasters and major emergency incidents. This includes Government agencies and private industry.

Emergency management training and advice concerning planning have been provided to industry, government and community organisations, tertiary institutions, and secondary school students.

Additional responsibilities of the officer includes membership of the following committees:

- Central Exercise Writing Team (CEWT);
- Executive Officer of the Port Adelaide Emergency Planning Committee;
- Community Emergency Risk Management Project Team;
- Member of the Spatial Information Systems Committee (SICOM);

Future Direction

There will be a trend away from somewhat inflexible prescribed courses to modularised flexible training delivery. Thus it is intended that there will be an increasing emphasis on continuing development of training programs that meet client and emergency management industry needs in terms of:

1. Course content
2. Time-frame of delivery
3. Equity of access

In an attempt to accelerate the achievement of the above three points, a working relationship has commenced with an information technology consultant who is assisting in the development of distance education products including the provision of interactive internet on-line courses.

Further development of competency based training, including assessment, is continuing.

Introduction to Disaster Management (IDM)/Introduction to Emergency Risk Management (IERM) Course

IDM/IERM courses are conducted in South Australia by the SES, on behalf of the State Disaster Organisation. Ideally, they are conducted with multi-agency participation, however it is recognised that there is a need to meet client needs and to configure the course programme accordingly. Thus, for some clients there is a bias towards IDM with some or no IERM components, for other clients this 'mix' may well be reversed.

In 2000/2001 eleven such courses, with a total of 228 attendees were conducted. Compared with the year 1999/00 this represents an increase of 5 courses on the previous year.

A program of "Introduction to Emergency Risk Management" training, especially developed and tailored to meet the requirements of Local Government is to commence in the new year.

Australian Emergency Management Institute (AEMI) Extension Courses

Not only does the AEMI conduct a range of Commonwealth-funded residential courses at Mount Macedon, Victoria, but is also assists in the conduct of extension activities designed to improve the nation's capability to cope with disasters. These extension activities are conducted at appropriate locations within each State and territory.

Three emergency management extension courses were conducted in Adelaide by the SES in conjunction with the AEMI. These courses were facilitated by the SES State Emergency Management Training Officer and were attended by 112 trainees from a range of emergency and other government agencies.

The three courses conducted during this year have comprised:

- Planning/Risk Management
- Emergency Co-ordination Centre Management
- Understanding Emergency Risk Management

Central Exercise Writing Team (CEWT)

This team comprises two representatives from the South Australia Police, (serving as the coordinator and executive officer) and one from each of the Metropolitan Fire Service, SA Ambulance Service, Country Fire Service and State Emergency Service.

The CEWT is responsible for writing and conducting Emergency Service exercises that simulate the measures needed to deal with single incident emergencies.

The Corporate Mission Statement for the Central Exercise Writing Team remains:

"The provision of the highest quality service in the management of training exercises for the Emergency Service Organisations in South Australia".

During the year, the CEWT, once again, more than met its objective to conduct five significant joint exercises by successfully carrying out forty-nine, (28 during exercise management courses and 21 under Central Exercise Writing Team or SAC-PAV (Standing Advisory Committee for the Protection Against Violence). sponsorship.

The following activities were amongst those conducted by the CEWT:

- Exercises conducted at Ceduna, Whyalla, Port Lincoln, Berri, and Port Pirie. Further exercises are planned for country areas in the forthcoming year. Many country areas are actively pursuing their own exercise agendas.

In addition, the following activities were conducted:

- Four National Exercise Management Courses
- One Exercise Management Course, conducted at the Police Academy.
- Exercise Management/Command & Control Courses in Adelaide, Ceduna, Port Lincoln, Berri and Port Pirie for local emergency services.

The CEWT has also:

- Developed and refined objective feedback from exercises.
- Continued National program of Exercise Management Courses as required.
- Acted as Exercise Management Consultants to Government and non-Government organisations as required.

It is worthy of note that the standard exercise management procedures developed within South Australia by the Central Exercise Writing Team have been accepted throughout Australia.

SES continues to be actively involved with the CEWT and in the development and conduct of emergency management and emergency service exercises.

State Emergency Management Planning Officer



*State Emergency Management
Planning Officer,
Alan Cormack*

Goals

The provision of emergency management planning functions in support of the State Disaster Functional Services and to the preparation of special emergency management contingency plans.

Prioritised Strategies

The general duties of this office is to provide planning advice in respect of the development of, or review of disaster management plans that are prepared in accordance with the State Disaster Act. These Functional Services and Supplementary plans underpin the primary State Disaster Plan or Divisional Disaster Plans, which ensure the major emergency/disaster response and recovery arrangements are in place to deal with this level of emergency.

The State Disaster Management Planning Officer represents the State Disaster Committee on the following committees':

- State Emergency Risk Management Project Team
- State Committee on National Plan to Combat Pollution of the Sea by Oil
- Dept. Human Services Emergency Management Group
- Major Events Co-ordination Committee

During 2000, the State Disaster Committee (SDC) formally initiated a project to develop a framework for assessing risks associated with major hazards and mitigating the potential impacts of those risks, where cost effective. This project built on the initial work of the now non-operational State Disaster Mitigation Sub-Committee and subsequent work under the Executive Deputy Chairman of the SDC in the area of Emergency Risk Management.

The project concentrated on 12 major hazard areas determined as a consequence of the consideration of all possible hazards in the South Australian environment. These hazards were Animal Disease, Bushfire, Dam Failure, Earthquake, Flood, Human Disease, Key Utilities, Marine Spill, Plant Disease, River Flood, Severe Storm, and Transport Failure.

This project represents the first major process in addressing the identified risks to the State of South Australia. Following the consideration and approval of the recommendations from the project, it is intended that the nominated hazard custodians will work to identify the range of treatments for the identified risks. The Emergency Management Council Standing Committee will be informed of the progress in relation to this next stage (Part 2) of the implementation of the State Emergency Risk Management Framework.

The outcomes of the state risk identification phase have been to reiterate much of the past knowledge with regard to disasters in South Australia. The State Emergency Risk Management Framework contemplates that the issue of disaster-causing hazards and their treatments need to be considered thoroughly and that these matters will be re-visited on a rolling annual cycle to ensure that this investment in the safety of the community and business is maintained in perpetuity.

Future Directions

There will be three directions of the Disaster Management Planning Officer, namely:

- Completion of the re-written State Disaster Handbook;
- Implementation of the Community Emergency Risk Management Project;
- Re-development of State Disaster Web Site

Re-write of State Disaster Handbook

Because of significant changes it has been found necessary to re-write the handbook, taking into consideration the outcomes of the State Emergency Risk Management Project and the implementation of the Community Emergency Risk Management Project and the changes to the State Disaster Act and Functional Services structure.

Implementation of the Community Emergency Risk Management Project (CERM)

The Community Emergency Risk Management project will be conducted throughout the State, managed by a steering group established by Disaster Management Services and will commence with the application of a number of pilot projects that will assist to identify any significant implementation issues.

Re-development of State Disaster Web Site

The current web site, established four years ago, will be re-developed to provide disaster management material in an integrated manner and to provide appropriate and logical navigation pathways through the material. The site will have increased functionality using modern technology evolving to incorporate new ideas, reflecting current disaster management arrangements and projects for the disaster management practitioner, schools and the community.

Volunteer Marine Rescue

There are six Sea Rescue Squadrons that received funding through the Minister for Emergency Services during 2000/2001. They were:-

- SA Sea Rescue Squadron
- SA Volunteer Coast Guard
- Victor Harbor-Goolwa Sea Rescue Squadron
- Air-Sea Rescue Squadron – Whyalla
- Air-Sea Rescue Squadron – Cowell
- Royal Volunteer Coastal Patrol

The South Australian Volunteer Marine Rescue Consultative Committee, chaired by the SES VMR Liaison Officer, has the responsibility to liaise with the Squadrons, receive the annual Budgets and submit Annual Estimates to the General Manager, Community Emergency Services Levy Fund for subsequent approval.

Funding is made available pursuant to the policy determined in the following general categories:

- Communications
- Vehicles and Boats
- Buildings and Related Equipment
- Operations
- Personal Protective Equipment
- Admin, Goods and Services

The expenditure for 2000-2001 and the estimates for 2001-2002 are as follows:-

Organisation	2000-2001 (Actual)	
	Recurrent \$	Capital \$
SA Sea Rescue Squadron	136500	Nil
Victor Harbor-Goolwa Sea Rescue	40780	27000
Australian Volunteer Coast Guard	113000	63000
Air-Sea Rescue Squadron – Whyalla	23375	40000
Air-Sea Rescue Squadron – Cowell	19100	20000
Royal Volunteer Coastal Patrol	25250	27000
Total:	358005	177000

Goals

The six Volunteer Marine rescue (VMR) Organisations which are accredited pursuant to the State Volunteer Marine Rescue Strategic Plan are an integral part of the state marine rescue arrangements and continue to provide a cost effective volunteer marine rescue service to the recreational boating and fishing community in the gulf waters, coastal and inland waters of the State.

In addition the VMR organisations are also active in the provision of on-water safety patrols and also have established safety radio networks, in addition to monitoring the coastal distress radio frequencies.

Squadrons are active in the conducting marine education training courses for the general boating public.

Prioritised Strategies

The State Emergency Service provided administrative support on a day-to-day basis to the six Volunteer Marine Rescue Organisations and the committees established to manage the operational, administration and funding functions of these organisations by providing Executive Officer duties for the State Marine Rescue Committee and Chair of the South Australian Volunteer Marine Rescue Consultative Committee.

Within this year each Committee functioned efficiently meeting on five occasions and reached successful outcomes in the following key matters:

State Marine Rescue Committee

- Completion of the Accreditation Process
- Development and completion of a state-wide VMR Register of Resources
- Development of the Rescue Vessel Replacement Schedule
- Issue of VMR 'Record of Service' personal log book
- Development of training standards

In August 2000, at the direction of the Community Services Levy Office, the SA VMR Consultative Committee was established to manage the distribution of funding to the six VMR organisations and to meet the following objective:

- Enhance the volunteer marine rescue delivery
- Improved professional performance
- Increased support to the VMR organisations
- Improve the co-ordination and delivery of service
- Increase overall accountability
- Seek continuous improvement in delivery of service.

The SAVMRCC conducted several meetings and was successful in the achieving the following major results:

- Development of the VMR Service Agreements
- Development and implementation of a financial management system
- Development and implementation of monthly and six monthly reports
- Development of a Business Case and Capital Expenditure proposal forms
- Development of a Procurement Policy
- Development of appropriate 'Chart of Accounts'

Working with other Government and non-government agencies achieved successful outcomes during this year included:

- Department of Recreation & Sport – development of the State Water Safety Plan;
- Transport SA – Marine Safety Section – development of Coastal Marine Radio Network;
- Boating Industry of SA – parade of rescue vessels and promotion of Boating Safety Week including escorted 'Gulf Crossing'.

Future Directions

In May 2001 services provided by the State Emergency Service to volunteer marine rescue were withdrawn. This function will now be undertaken by the Office of the Manger, Emergency Services Fund.



Freedom of Information

As a requirement of the Freedom of Information Act 1991, Section 9, it is advised that one request for access to documents pursuant to the Freedom of Information Act was received during the reporting year.

Consultancies

No consultancies were undertaken by the SES during the reporting period.



SA Volunteer Association

Representatives of the Association meet, monthly, with the Director as well as with the Minister for Emergency Services, to discuss issues of particular concern to its members.

A representative attends all bi-monthly Divisional Officers' Conferences.

The volunteer magazine 'Frontline', which is published each quarter, is used by the Association to keep its members informed of current events occurring within the SES.

The Association is active in promoting the Service at every opportunity and organises the Annual SES Parade through Adelaide during SES Week in November each year.

Awards

On the Queen's Birthday Honours List June 2001 the Emergency Services Medal (ESM) awarded for distinguished service was awarded to four members of the State Emergency Service, one permanent staff and three volunteers.

Emergency Service Medal Recipients 2000-2001

	SURNAME	GIVEN NAME
1	LANE	Frederick Keith
2	NOACK	William Anthony
3	SANTUCCI	Ricardo (Rick)
4	THORNE	John Allan

Awards (cont.)

National Medal

The National Medal is available to those members of the Service who have completed 15 years of diligent and effective qualifying service. Clasps to the Medal are awarded for each additional 10 years of Service. During 2000/2001 such awards were made.

National Medal Recipients 1999-2000

	SURNAME	GIVEN NAME	AWARD
1	DAVENPORT	Graham Robert	First Clasp
2	DYETT	John Leslie	First Clasp
3	GRAHAM	Alwyn John	First Clasp
4	McDOUGALL	Allan John	First Clasp
5	MORCORM	David John	First Clasp
6	O'DONOGHUE	Michael John	First Clasp
7	LANCASTER	Brian Fred	Third Clasp
8	COVENTRY	Keith Desmond	National Medal
9	DAVENPORT	Graham Robert	National Medal
10	GRANTHAM	Richard Raymond	National Medal
11	HIGGINS	Peter Francis	National Medal
12	HOSKIN	Paul Dion	National Medal
13	KLEMM	Geoffrey Leonard	National Medal
14	KLEMM	Robert Andrew	National Medal
15	LEWCOCK	Meron Judith	National Medal
16	McMELLON	Ronald Robert	National Medal
17	MASTERS	Robert James	National Medal
18	MENSFORTH	Dominic John	National Medal
19	MURLEY	Barry George	National Medal
20	PORTLOCK	Mark David	National Medal
21	PURVIS	John Douglas	National Medal
22	TOTHILL	Scott Allan	National Medal
23	TURNER	Robert Alexander	National Medal
24	WOOD	Danny Gordon	National Medal

Awards (cont.)

Meritorious Service Certificates

Meritorious Service Certificates were presented to members of the SES for long service.

10 year

	SURNAME	GIVEN NAME	AWARD
1	BUTLER	Gregory Ross	South Coast
2	CROMPTON	Wayne	Whyalla
3	CHURCHETT	Andrew John	Campbelltown
4	CARR	Nigel Lee	Tumby Bay
5	CLIMAS	Harry	Mount Gambier
6	DICK	Peter John	Onkaparinga
7	DANIEL	Thomas	Port Broughton
8	DOLLING	Charles	Port Broughton
9	ENSTON	John	Whyalla
10	EBDELL	Paul	Whyalla
11	EBSARY	Allan	Port Broughton
12	FERGUSON	Ewen McGregor	Campbelltown
13	GLADDIS	Steve Robert	Sturt
14	GOLDSMITH	Trevor Robert	Keith
15	GRIMES	Clifford Derek	Campbelltown
16	GODFREY	Ronald Thomas	Enfield
17	HYLAND	Jean	Port Broughton
18	HYLAND	Keith	Port Broughton
19	HEWETT	Beverley	Port Broughton
20	HEWETT	Paul	Port Broughton
21	HANCOCK	Rodney Lipson	Kingston
22	HOSKIN	Paul Dion	Snowtown
23	IRVINE	Desmond James	Bordertown
24	MUSTARD	Vaughn Lewellyn	Blanchetown
25	MUSTARD	Kay Elizabeth	Blanchetown
26	MALTHOUSE	Matthew Albert	Keith
27	MADEX	Oliver Alexander	Kingston
28	MASTERS	Robert James	Snowtown
29	NOLL	Judith Ruth	Blanchetown
30	NOLL	Anthony Robert	Blanchetown
31	O'BRIEN	Deborah Kaye	Blanchetown
32	O'BRIEN	Andrew John	Bordertown
33	PEPE	Valerie May	Port Pirie
34	RAPISARDA	Salvatore	Barmera
35	REYNOLDS	Alan Gordon	Blanchetown
36	REYNOLDS	Wilhelmina	Blanchetown
37	ROBINSON	Brian Arthur	Keith
38	ROBINSON	Jayne Lorraine	Keith
39	ROGERS	Norman John	Keith
40	ROGERS	Joyce Marie	Keith
41	ROGERS	Jamie Stewart	Keith
42	SKIPPER	Rosalie Margaret	Blanchetown

Awards (cont.)

43	SMALLACOMBE	Michael	Whyalla
44	SPINK	Colin Dean	Wattle Range
45	SALMON	Vicki Lorraine	Enfield
46	SPRONK	Yos Antony	Barmera
47	TOTHILL	Scott Allan	Snowtown
48	WILKSCH	Anne Louise	Blanchetown
49	WILKSCH	Geoffrey James	Blanchetown
50	VERCO	Roger Leslie	Bordertown
51	VOCKINS	Michael James	Enfield
52	WHEELER	Vicek John	Whyalla
53	WOODLAND	Robert	Whyalla
54	WAIT	Clinton Ralph	Keith
55	WITCHER	Brenton Scott	Kingston
56	WHITE	Leanne Marie	Northern Districts
57	WILLIAMS	Raymond David	Berri
58	WRIGHT	John	Berri
59	WALLIS	Hayden Dean	Snowtown

20 year

	SURNAME	GIVEN NAME	AWARD
1	AVERIS	Marjorie Beatrice	SHQ Reserve
2	CREASER	Kathleen Joyce	Bordertown
3	CHENOWETH	Vaughan Lindsay	Snowtown
4	GILGEN	Neville Ernest	Berri
5	MILTON	Charles Lloyd	Kimba
6	OOSTERBROOK	Andrew James	Berri
7	PRICE	Barry John	Snowtown
8	WOOLSTON	Bill Stanley	Berri
9	*LAMBERT	Stuart	Barmera

*Incorrectly reported in 1999/2000 Annual Report.

Certificates of Appreciation

Certificates of Appreciation were presented to local businesses and organisations for support to the SES, this financial year.

1	Mr. David Coldbeck OAM (Vic. SES)
2	Nestle Australia Ltd.
3	Port Elliot Motor Wreckers
4	Encounter Coast Towing
5	Aldblok Transport Pty. Ltd.
6	T.J. Wiese & Co.

West Coast Division - Eyre Peninsula - Gordon Hartley

- *Ceduna*
- *Kimba*
- *Port Lincoln*
- *Whyalla*
- *Cleve*
- *Nullarbor*
- *Streaky Bay*
- *Wudinna*
- *Cummins*
- *Nundroo*
- *Tumby Bay*



The 2000-2001 year has once again been a busy one for SES Volunteers throughout the Eyre Peninsula. This work was accomplished by a small group of dedicated people who give up their time to volunteer to assist those in need. Unit taskings ranged from Road Accident Rescue, Storm Damage, Major Searches, Marine Rescues, Public Awareness and Public Support, Assist other statutory organisations, e.g. Police, Fire Services.

Training

Was carried out in the following areas - Basic Rescue, Drop Master (every 3 months), Air Observers, Map and Navigation, Land Search Operations, Vertical Rescue Phase 1-2, Team Leader, Catering Workshop, Chainsaw Course, one-day Controller & Training Workshop, two-day Cadet Camp held for all Cadets on Eyre Peninsula, leadership course.

Major Incident SES Involvement

Assisted with major fire at Tulka near Port Lincoln involving Units from Port Lincoln, Tumby Bay, Cummins, Whyalla and Adelaide. Units supplied personnel to assist with transport of meals, catering, refuelling, clearing of burnt trees and roadblocks.

Exercises

Airport exercises held at Whyalla, Port Lincoln, Ceduna, Flare demonstration, Command Control and Land and Sea Search Exercise at Port Lincoln, Oil Pollution Workshop, LEOC Exercise at Ceduna.

Equipment

Second-hand boat purchased from Transport SA for Ceduna State Emergency Service.

Laptop computer, scanner for Port Lincoln Command.

All Units now have new computers and printers.

Port Lincoln, Streaky Bay, Nullarbor have GPS fitted to their Search and Rescue Vehicles.

Streaky Bay and Nullarbor have car fridges.

18 KVA generator for Whyalla – DEOC funded from Emergency Services Grant Funds

Cummins SES Unit has upgraded their building with air conditioning, new bench tops and refitted out their radio room.

Future Equipment Requirements

Rescue Boat for Tumby Bay and Streaky Bay SES.

Disaster Planning

Disaster Planning meetings have been held on a regular basis within the two Police LSA's.

Disaster Plans - Divisional and Local Plans have been re-written and will be upgraded annually.

Road airstrip on the Eyre Highway 80 kilometres west of Nullarbor Roadhouse is now operational.

Membership

Ceduna, Port Lincoln and Whyalla Units are gaining members.

There are membership problems at Wudinna and Streaky Bay.

Barossa/Yorke Division - John Hynes

- Clare
- Maitland
- Warooka
- Saddleworth
- Kapunda
- Riverton



Goal

That the capability of the SES to deal with emergency situations is maintained and improved.

Prioritised Strategy

- The Local Service Area Disaster Committee meets quarterly at Balaklava. These meetings provide the opportunity for members of the Functional Services to develop links and liaise. The meeting also provides the opportunity to discuss matters that affect the community, but may not be disaster related.
- SES Units within the Division have responded to 207 incidents, requiring 3871 hours and 13756 kilometres travelled. Compared with last financial year there has been a 23% increase in the number of incidents that units within the Division have responded to.
- The Units capabilities to respond have been improved with the introduction of the: -
 - Vehicle and equipment replacement programme.
 - The Standards of Emergency Response.
 - and a funded State Training Programme.
- Unit and Divisional Training Programmes are accrediting members in the skills needed to meet the Standards of Emergency Response and to meet the needs of their specific communities.

Future Direction

- Assist with the implementation of the Emergency Risk Management Project in the Barossa/Yorke Local Service Area.
- Maintain the present level of training throughout the Division, with emphasis on OHS&W.
- With assistance from the Volunteer Support Officer increase the membership of the Units within the Division.
- Increase the number of accredited Instructors in the skills area shortfalls, as identified in the application of the Standards of Emergency Response.
- Identify processes/procedures to minimise the ever-increasing administrative workload being placed upon SES volunteers.

Flinders Division - Pieter Scott

- Andamooka
- Leigh Creek
- Port Augusta
- Coober Pedy
- Marla
- Quorn
- Hawker
- Mintabie
- Roxby Downs



Goal

- The Units in the Flinders Division have received upgraded and new equipment through the Emergency Services Levy Program. This enables greater responses to emergencies.
- Flinders Division Units have an active role in the preparation of local emergency plans in conjunction with Police, Emergency Services and relevant stakeholders. Leigh Creek State Emergency Service have with SAPOL and SAAS established a community awareness program "Lets not meet by accident".
- Members have attended training courses and workshops over the last year and there by increasing the Units ability to respond to various tasks and maintain a high degree of professionalism but further support of the training programs at staff, divisional and local levels is required.

Prioritised Strategy

- Flinders Division State Emergency Service Units have responded to 125 tasks this year which is slightly up from last year.
- Units capabilities to respond to emergencies has been increased in the Flinders Division due to new vehicles being supplied to Port Augusta and Mintabie.
- Recruitment of volunteers to enhance the service and provide service to communities.
- G.R.N. has commenced infrastructure set up to enable State Emergency Service Units to receive upgraded communications.

Future Direction

- I have had discussions with Northern Territory Emergency Services Regional Manager with regards to SA/NT Plan meeting and finalising the Simpson Desert Plan and a meeting will be held to discuss the Plan with participants from South Australia, Northern Territory and Queensland Police, Emergency Services and other stake holders (DEHAA).
- I will be putting a proposal forward under the Emergency Services Grants Scheme for funds to purchase inflatable tents for Coober Pedy and Port Augusta for use in the Division at major incidents and other public events to raise public profile of the State Emergency Service.

Mid North - Gerry Habils

- Booleroo Centre
- Cockburn
- Port Broughton

- Burra
- Hallett
- Port Pirie

- Bute
- Laura
- Spalding



Goal

- An effective rescue service for the community within the Mid North Region of South Australia has been maintained by State Emergency Service Units rendering immediate assistance during all types of emergencies.
- The provision of management and executive support to the North-East Divisional Disaster Organisation has ensured an effective and coordinated response capability at all levels, including the maintenance of efficient measures for the delivery of disaster programs for the community within the North-East Division.

Prioritised Strategy

- SES Units in the Division have responded to 234 incidents in 2000/2001.
- Staffing increased to meet the needs/demands of the Regional workload.
- Volunteer Support Officer operating from the Mid North Regional Office at least 2 days per week.
- The Divisional Disaster committee meets on a quarterly basis.
- The Regional Headquarters relocated to a location that is easily accessible to volunteers and the general public.
- The Laura SES Unit actively competed in the National Road Crash Rescue 2001 Competitions held in Perth.
- The Barrier Highway Emergency Management Committee continues to meet to formalise arrangements between SA & NSW for emergency response for the remote areas of the region.
- Local Police District Response Plans amendments are ongoing within the North East LSA.

Future Direction

- Commencement of a pilot project regarding community risk management within the region, is planned for FY2001/2002.
- Prioritising unit and regional training activities with the focus towards meeting the standards for emergency response is ongoing.
- Full time volunteer support for SES/CFS volunteers within the region, as a matter of urgency.
- Appointment of Regional training support position to the Mid North Regional Office.
- Completion of the Community Risk awareness survey (funded through the emergency service grants) before year 2002.

Adelaide Hills Division Metro East - John Thorne

- Noarlunga
- Onkaparinga
- Adelaide Hills
- Eastern Suburbs
- Western Adelaide
- Metro South
- State Headquarters
- Sturt



The efficiency of the State Emergency Service within this Division has been enhanced by the high standard of training and the acquisition of the latest equipment. Training Courses conducted in the Division have included Basic and Advanced Rescue, Land Search, Team Leader, Chain Saw Operations, Vertical Rescue and Communications.

During inspection I have observed a high standard of efficiency displayed both during training and operations. The Standards of Emergency Response is currently being completed and will be signed off in the near future, and will be tested with exercises being conducted.

Operationally this Division has been active with responses to Land Search, Storm and Flood, duties at large public entertainment functions such as the Clipsal 500 and the Royal Adelaide Show. Several units were involved in the Annual Airport Exercise involving an air crash in the sea off North Haven, both as casualties and responders with Police and other emergency services including the Sea Rescue Squadron, Volunteer Coast Guard and Surf Life Saving Association.

Emergency Management

The Local Service Area Plan for the Hills was amended in preparation for the Wildfire Season in order that an efficient response would take place should an incident occur. The Plan was partially activated several times owing to extreme fire danger conditions. The Disaster Plan for the Royal Adelaide Showground has been amended to enhance operations during any function in the Showground area.

Emergency Management exercises were conducted in several areas during the year to test various response plans and to provide information to amend those plans should it be necessary.

Public Education and information has been ongoing during the year in the form of lectures and information sessions to a number of community groups.

Future Direction

Training programs for the Volunteer Units have been planned for the coming year, including a large-scale exercise to test the skills of the various Units during a mock earthquake response.

Recruiting is an ongoing function to attract members with a wish to assist their community in a voluntary capacity in the State Emergency Service.

South East Division - Greg Malseed

- Bordertown
- Wattle Range
- Kingston 24hr Station
- Keith
- Mount Gambier
- Kingston



During the 2000/2001 fiscal year SES volunteers in the South East Region have continued to provide a valuable service to the community. This work has been accomplished by an extremely dedicated group of people. They have been involved with activities ranging from minor taskings through to major incidents including road accident rescues, floods and fire. The high degree of professionalism displayed by the volunteers during their taskings is a credit to the service and they are to be commended.

Unit members have also undergone training at local level in aspects of SES training requirements. In conjunction with the State and Divisional Training programs, members of the Region have attended the following activities:- Vertical Rescue Phase 1 & 2, Senior Officers Development Course, Chain Saw Safety Course, Land Search – Team Leader Course, Road Crash Rescue Courses & Workshops, Advanced Oil Spill Response Workshop, Dropmasters Course and Basic Rescue Courses.

Two South East SES Units were fortunate to receive Emergency Service Grants to purchase inflatable temporary emergency covers.

The South East Regional Headquarters has co-ordinated responses to the more serious incidents, convened meetings, organised numerous training sessions, instigated media releases, all to enhance the operational status and image of the volunteers.

Emergency Management

Regular meetings of the SE Disaster Committee at the new Mt Gambier Police Complex have been conducted with a wide range of emergency management and crisis issues being addressed.

Operationally, Committee was involved in a potentially serious incident, whereby a ship called the "Pelander" drifted towards shore, dragging anchor during gale force winds. This vessel, with a cargo of 1,005 Mitsubishi motor vehicles contained 120 ton of diesel and 700 ton of bunker oil. Committee was also involved with several serious bushfires throughout the region.

During the year an Introduction to Disaster Management and Introduction to Emergency Risk Management workshop was conducted and attended by various emergency service personnel including Local Government.

A Regional Emergency Operational Exercise was held to test the coordination and responses of the Functional Services and examine the new Regional Emergency Operation Centre (REOC).

South East Disaster/Major Emergency Plan 1996 was updated to South East Disaster/Major Emergency Plan 2001. This plan is now a regional plan rather than a divisional plan as the area of responsibility has been enlarged to incorporate extra Local Government municipalities. It recognises new procedures for declarations and also includes earthquake events and sudden impact disasters as per the State Disaster Plan.

I would like to thank the SE Disaster Committee for their willing support in an attempt to make the South East more prepared for crisis management.

In finalising, I wish to recognise the amount of work Mr Brokenshire, Minister for Police, Correctional Services and Emergency Services, has undertaken to enhance the status of Emergency Service Volunteers including the SES throughout my Region.

Riverland Division - Greg Reedman

- *Barmera*
- *Loxton*

- *Berri*
- *Renmark*

- *Blanchetown*



Goal

Disaster Planning and Management

- Emergency Management and special contingency plans have been prepared, reviewed and validated.
- The State and Divisional Emergency Operations Centres have been maintained in a state of readiness and assessments have been undertaken of the effectiveness of such centres.
- Links between and within the Functional Services have been developed, fostered and co-ordinated.
- Community awareness programs have been developed and promoted.

Emergency Responses

- The capability of the SES to deal with emergency situations has been maintained and improved
- Emergency response services and the need for community preparation and involvement before and during emergencies have been promoted.

Prioritised Strategy

Disaster Planning and Management

The Murray River from Walker's Flat to Blanchetown has been closely reviewed in conjunction with St John to identify Murray River access points. The results of that work have been circulated to other emergency services.

In view of the potential economic and social impact of mosquito born diseases upon the people of the region a mosquito control contingency plan has been developed in consultation with the region's environmental health officers.

While the Riverland Disaster Committee has agreed to establish a working party to undertake a comprehensive Emergency Risk Management (ERM) project across the entire region, the project was put on hold pending the outcome of State level redevelopment of disaster arrangements.

A major events form has been developed. It is intended that all organisers of major events in the region will be asked to complete this several months prior to conducting their event to allow adequate time for all emergency services to review their possible involvement

I have re initiated contacts with the Riverland Multicultural Forum with a view to including various ethnic groups within the EM planning processes.

Emergency Responses

Following another fatal accident between a semi trailer and a car near Blanchetown it became very clear that there were some deficits in the effectiveness of coordination and control between agencies. Consequently work has commenced to develop a major exercise to highlight and remedy these problems.

In an attempt to address the significant rate of road accident on the highways in the region the Division applied for a grant from the SA Arts Council to develop a submission for a project to use public art to carry a Road Safety Message. The submission was successful. The project is continuing to develop, with the extensive support of the community.

A review of training needs and training planning was conducted at Keith with the South East and Murray Divisions. A report and recommendations was provided to the State Training Officer. Particular emphasis has continued to be placed upon senior first aid, basic, advanced rescue and RCR during this period in preparation for a review of standards of response of all units.

A member of the Barmera Unit was seriously injured in boating accident early in the year. Considerable resources have been devoted to supporting the Unit members and their families by the regional office. The consequences of the accident are continuing to have impact on day to day operations as well as resulting in a period of stocktaking by the organisation.

With the support of the State Rescue Officer a special training course on Rescue Boat operations was conducted during March for all Units along the River Murray as an interim measure pending the development of an SA SES specific training course. A strong emphasis has been placed on raising the consciousness of members of the need to work within an appropriate OHSW framework.

Good coverage of SES activities has been achieved with the local media. A TV advertisement developed with support from Volunteer Management Branch resulted in a significant increase in the number of enquiries to join or rejoin the service. Since the DHQ finally moved into shop front premises at 17 Denny St Berri on 1st December the profile of the SES has been considerably enhanced. The shop front access is proving to be very successful with the public and members. This raised profile is impacting positively upon the service's capability to meet its response needs.

Future Direction

A significant amount of time will continue to be spent in reviewing the standard and siting of accommodation the units in the Division. Following extensive consultation, plans are in place for the establishment of a new combined services Emergency Services Centre in Renmark.

A number of significant exercises are being planned for the coming year. All will involve the personnel from other emergency services. The aims of these exercises include the refinement of coordination and integration of responses.

Emergency Risk Management will continue to have a high profile. Work with the communities of the Riverland and Mallee through close links with local government will continue with the aim of fostering prevention and preparedness.

Murray Division - Paul Dickson

- Kangaroo Island
- Meningie
- Murray Bridge
- Strathalbyn
- South Coast
- Yankalilla



Goal

Disaster Management and Planning

The Hills/Murray Disaster Region has been divided in two, with two Disaster Management Committees and two Regional Emergency Operations Centres. This reflects the significant workload associated with risk and hazard in the Hills Region.

Disaster management and contingency plans for the Murray Region are currently being reviewed and amended in line with anticipated changes to Emergency Risk Management and Disaster Management policies in South Australia.

Disaster management and contingency plans for the South Coast and Fleurieu Peninsula are currently being reviewed and amended in line with anticipated changes to policies in South Australia.

The Murray Regional Emergency Operations Centre has been reinstated and a review is being undertaken to ascertain the most suitable site. Funding issues are being investigated.

The South Coast Emergency Operations Centre has been maintained in a state of readiness, operating procedures are being reviewed and tested.

Links between and with the Functional Services in all Regions are well developed and are maintained and coordinated by regular meetings and exercises.

Community awareness continues to be targeted, developed and promoted.

Emergency Responses

The capability of the State Emergency Service (S.E.S.) to deal with emergency situations has been maintained and improved.

Accredited State Emergency Service Rescue Units are strategically deployed within the Regions, Unit capabilities have been augmented by several successful recruiting campaigns.

Emergency response services and the need for community preparation and involvement before, during and after emergencies have been promoted.

Prioritised Strategy

The responsibility for Disaster Management and Emergency Risk Management within Regions needs to be vested in those individuals and groups whose core business it is. Recent changes to the Local Government Act are promising and may be the catalyst for the formation of partnerships between Disaster Management Services, Local Government and the Community, including responders and other stake holders.

These partnerships need to be encouraged and helped to grow and become an integral part of the Community as a whole.

The implementation of the Emergency Services Administrative Unit continues to provide opportunities for S.E.S. Units to coordinate their activities. Continued discussions with Volunteer Support Officers and Business Officers and in consultation with volunteers validates the need for a shift towards a Regional approach to O. H & S, training, finance, resource management, promotions and recruitment. It is important that resources be made available to enable regional staff to provide more support to the volunteers and the community.

Training within the regions continues to target the Standards of Emergency Response. With this in mind the bulk of training carried out will focus on meeting these standards in line with ongoing needs analyses that will identify any deficiencies in core business areas.

Future Direction

It is important that Disaster Management Services continues to focus on providing tools and processes that can be used in and by communities, involve stakeholders through consultation and participation and ensure a strong focus on public education, prevention, preparedness and mitigation strategies as they relate to Emergencies and Disasters. This process to be managed by a partnership between Local Government, Disaster Management Services and Regional Managers, Disaster Management Services.

It is important that the shift towards a more Regional focus on O. H & S, training, finance, resource management, promotions and recruitment is pursued, this I believe will engender volunteer ownership of future initiatives within the S.E.S. and will promote pride and boost morale.

The Emergency Services Levy has gone a long way towards ensuring that the S.E.S. becomes a much more professional and high profile organisation. It is important that facilities, equipment and resources are regularly upgraded to ensure that the S.E.S. can continue to strive towards a general change in perception and attitude by the community.

The new Regional Joint Headquarters continues to provide a focal point for volunteers and emergency services and will help maintain efforts in continually striving for a centre for excellence in volunteer management and disaster management.

Metro North Division - Noel Hodges

- *Enfield*
- *Prospect*
- *Tea Tree Gully*
- *Campbelltown*
- *Dog Squad*
- *Northern Districts*



Goal

Members of the organisation in Metro North Division have maintained a capability to meet the response to any emergency situations.

During operations SES units have been strategically deployed to various locations in the metropolitan area with increased support to SAPOL at crime scenes and special investigational operations.

SES units have continued to promote a community awareness program highlighting mitigation and survival strategies.

Prioritised Strategy

The units in this Division have responded to 864 incidents during 2000/2001. Their ability to respond promptly has been enhanced by the continued issue to them of new motor vehicles under the Vehicle Replacement Program.

Approximately twenty-one training accreditation courses or workshops were conducted during the twelve months with special attention being given to improving skills and gaining general knowledge on disaster management.

The development of forums has commenced at Local Service Areas of Holden Hill and Elizabeth.

Exercises relating to airfields have been conducted at both the RAAF Base Edinburgh and Parafield Airport.

Special display packages supplied to SES units to help promote public awareness are continually in use. Funding for this initiative came from the Emergency Service Levy.

The State Emergency Management Public Education Officer undertook thirty-five presentations on the State Disaster Plan, including thirteen to schools. In addition, fifty thousand brochures/posters were supplied at various locations including schools, libraries, public displays, local government offices etc.

Public education has been conducted by the State Emergency Management Public Education Officer.

In conjunction with the Bureau of Meteorology, flood workshops have been conducted with local government authorities in an endeavour to promote operational awareness and mitigation strategies to reduce flood losses in the future.

The State Emergency Management Public Education Officer has supervised the construction of a working model of a floodplain to be used at shopping centres, displays and conferences. It will demonstrate why buildings should not be constructed in floodplains.

Future Direction

Increase membership with more trained and accredited members of SES and increase community awareness in matters of major emergency/disaster planning and mitigation strategies.

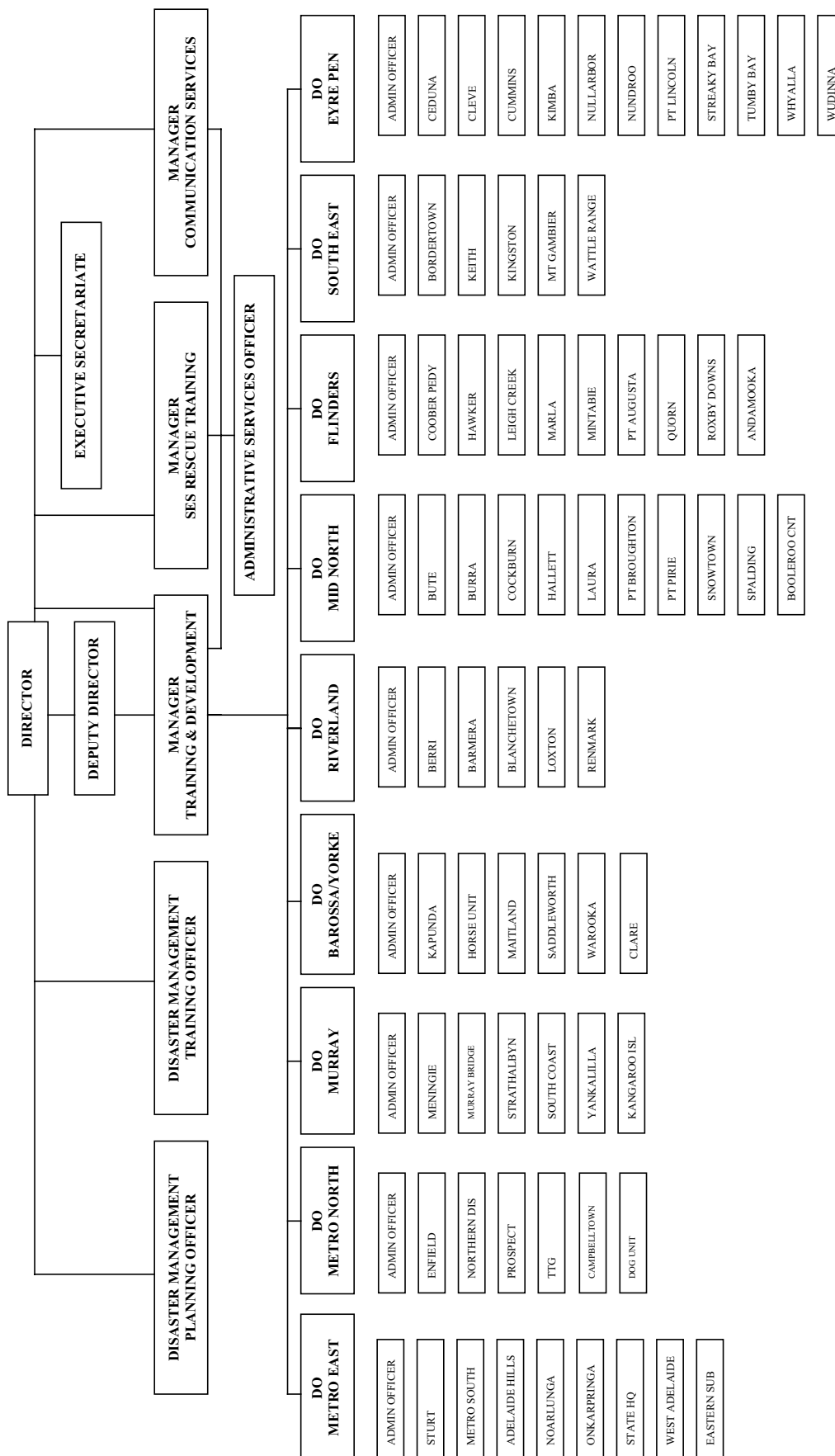
Financial Statements

ABN 520 569 703 07 (SES STATE HQ)

	\$'000
REVENUES FROM GOVERNMENT:	
Contributions from the Community Emergency Services Fund	6,453
Commonwealth Grants	837
Total Revenues from Government	7290
REVENUES FROM ORDINARY ACTIVITIES	
Net Revenues from Disposal of Non-Current Assets	5
Interest on Investments	25
Recoveries	73
Total Revenues from Ordinary Activities	103
EXPENSES FROM ORDINARY ACTIVITIES:	
Employee Entitlements	1484
Unit Expenses	1637
Personal Protective Equipment	310
Audit and Professional Fees	41
Accommodation and Travel	31
Communications	146
Depreciation	266
Marketing	6
Operational Costs	82
Other Expenses	57
Repairs and Maintenance	45
State Disaster Committee	124
Training	68
Utilities and Rent	132
Vehicle Rental	145
ESAU	1196
Government Radio Network	1541
Total Expenses	7311
NET SURPLUS	82

State Emergency Service Chart

Appendix 1





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