Social media

Many agencies use Twitter and Facebook to provide information to the community:

South Australian Country Fire Service
Facebook www.facebook.com/countryfireservice
Twitter @CFSAlerts @CFSTalk

South Australian Metropolitan Fire Service
Twitter @SA_MFS

South Australia Police
Facebook www.facebook.com/sapolicenews
Twitter @SAPoliceNews

South Australian State Emergency Service
Twitter @SA_SES

State Recovery Office
Twitter @SA_DCSI

Smart phone applications

CFS FireApp is the official South Australian Country Fire Service iPhone and Android application.

Download CFS FireApp to stay informed of:

> fire activity;

> other incidents in your area;

> assess your own preparedness for bushfire.

Radio

South Australian persons with speech impairment can listen to ABC local radio or other emergency broadcast partners for emergency warnings and alerts.
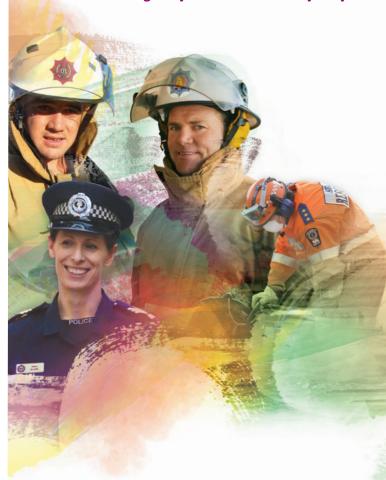
Visit the CFS website www.cfs.sa.gov.au
for information about these other emergency broadcast partners.

Are you deaf, hard of hearing or speech impaired?

You can access South Australian emergency services information and emergency services in many ways.

Government of South Australia

Government of South Australia

Websites

Bushfire, Fire and Rescue, Hazardous Materials
www.cfs.sa.gov.au
www.mfs.sa.gov.au

South Australia Police (SAPOL) corporate information, online services and safety information
www.police.sa.gov.au

Latest news on policing and crime plus links to SAPOL's social media
www.sapolicenews.com.au

Flood or extreme weather events
www.ses.sa.gov.au

Weather warnings
www.bom.sa.gov.au

Specialised smoke alarms for deaf or hearing impaired persons in South Australia
www.guidedogs.org.au/smoke-alarm-scheme

Social media feeds of all the agencies in the one place
www.alert.sa.gov.au

A link to an email subscription service for receiving bushfire alerts and messages can also be accessed from the CFS website www.cfs.sa.gov.au

Emergency calls

Emergency response

If you are deaf, hard of hearing or speech impaired, you can use the National Relay Service **to make an emergency call to police, fire or ambulance:**

> **If you are a TTY user dial** 106.

> **Speak and Listen users dial**
1800 555 727 then ask for Triple Zero (000).

> **Internet Relay users visit the following link**
www.iprelay.com.au/call/index.aspx and then type in Triple Zero (000).

For more information visit:
http://relayservice.gov.au/making-a-call/emergency-calls/

Non-Emergency calls

If you are deaf, hard of hearing or speech impaired, you can use the National Relay Service **to make non-emergency calls to emergency services information numbers:**

> **If you are a TTY user, dial:**
1800 555 677 to call a 1800 number; OR
133 677 for all numbers apart from 1800 numbers,

then ask for the emergency services information number that you need.

> **Speak and Listen users dial:**
1800 555 727 to call a 1800 number; OR
1300 555 727 for all numbers apart from 1800 numbers,

then ask for the emergency services information number that you need.

> **Internet Relay users visit the following link**
https://www.iprelay.com.au/call/index.aspx and then type in the emergency services information number that you need.

Emergency Services Information Numbers

MFS Commercial and Home Fire Safety Information
1300 737 637

Bushfire Information Hotline
1300 362 361

SES Flood or Storm Information/ Flood or Storm non-life threatening assistance
132 500

Police Assistance
131 444

Crimestoppers
1800 333 000

Disaster Recovery
1800 302 787