

River Murray Flooding

www.sa.gov.au/floods

What is happening now

The peak water level has flowed through the River Murray, but floodwater will remain high for several weeks. Just as the water level slowly increased in the river, we expect that they will decrease slowly too.

If you are in the area:

- do not let children play in or near floodwater or drains
- do not walk, ride or drive through floodwater

Levee Safety

Please don't drive, walk or play on levees. Look after our levees, so our levees can look after you. If you see any defects or have concerns regarding the safety or integrity of a levee, contact the South Australian State Emergency Service on **132 500**.

Current warnings

For more detail and the most up to date warnings visit ses.sa.gov.au/incidents-and-warnings/current-warning-list or call 1800 362 361.

River levels and flow rates

For the latest information about the flow outlook, current and forecast water levels, visit the Department for Environment and Water website: environment.sa.gov.au.

To monitor levels as they fall please refer to the website above. Information is also available at riverdata.mdba.gov.au/system-view

River safety

If you come across water over the road - turn around.

When a road is closed, do NOT drive or walk around the sign and do NOT go up onto levees. Please use an alternative route and take care on other roads in the area.

Water quality

For more information on water quality and wastewater services, visit sawater.com.au. You can also register to receive SMS updates including wastewater services in your area. SA Health will issue information about water quality issues that may affect your health.



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Community Relief Centres

For information and enquiries please contact the relief centre number on **1800 30 2787**

Mosquitos

Given the recent hot weather and highwater levels, some flood affected areas may be at increased risk of mosquito-borne infections, such as JEV and Ross River Virus.

SA Health provide information about how to minimize the risks posed by mosquitos. Check the latest information on the SA Health website.

Financial relief for flood affected communities

Disaster recovery funding will be fast tracked to communities along the River Murray.

Funding is available for:

- property assessment and essential service reconnection of primary residences
- Small Business Recovery Grants
- Primary Producer Recovery Grants
- assessment of hazardous waste and waste management
- large scale fish kill clean-up
- legal assistance for flood-affected individuals and businesses.

For more information on applying for a grant contact the South Australian Relief hotline on 1800 302 787 or visit sa.gov.au/floods.

After the floods - Preparing for Recovery

Anyone in a primary residence, a shack or holiday home, small business, or not-for-profit organisation, that has been impacted by floodwater can now register **free** for an assessment of their property.

To register for a flood clean-up assessment and recovery assistance, please contact the information line on **1800 302 787**. The phone line is open 7 days a week from 9:00 am to 5:00 pm.

Used sandbags will be collected by phoning this number and registering for assistance.

Alternatively further information on how to register can be found on **website** at <https://www.greenindustries.sa.gov.au/flood-disaster-waste-management>.

If you need general update information on the flood event, this can be found on the SASES website at sa.gov.au/floods.



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Alerts and warnings messages

Do you know where to get essential information from in an emergency?

Whilst we are working hard to keep you informed regarding the River Murray flood event, there is more than one way to stay informed:

- Follow us on Facebook, Twitter or Instagram
- Keep the local radio on for local news. Consider using a battery-powered radio and keep some spare batteries handy
- Check the SASES 'Warnings' on the SES website
- Visit your Council office or website for local, relevant information
- Watch the news on TV
- Check your local newspaper

In addition to staying informed, consider buying a solar-powered Powerbank so you can recharge your mobile phone if the power goes out. Don't forget to stay connected with your neighbours and others in your community and make sure you share essential information with one another.

General reminders

Emergency Management Direction

There is now an Emergency Management Direction in place relating to activities on the River Murray. There continues to be several restrictions in place for activities on the River Murray. For further information on current restrictions please visit

<https://www.sa.gov.au/topics/emergencies-and-safety/river-murray-flood/restrictions>

Houseboat owners and operators

As conditions continue to change, houseboat owners are being encouraged to:

- regularly check that the mooring location of your houseboat remains suitable
- inspect tether lines to reduce the risk of becoming grounded or serious movement
- wear a lifejacket while making inspections.

A SASES fact sheet, with tips on how to safely secure your houseboat, can be downloaded here: <https://www.ses.sa.gov.au/public/download.jsp?id=191953>

Further information can also be found on the Department for Infrastructure and Transport's Marine Safety SA website at www.marinesafety.sa.gov.au

For the latest information on the River Murray floods, including road and ferry information, visit



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SA Power Networks Updates and Community Hubs

Over the next few weeks SA Power Networks will be running community info hubs around the region. You can also register for the latest updates on power outages to your area via SMS. For further information visit www.sapowernetworks.com.au/river-murray-flood/

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Important Contacts

Life-threatening emergencies: 000 (triple zero)

Flood and Storm emergencies: 132 500

River Murray Hotline: 1800 362 361

Relief Information Line: 1800 302 787

[Lifeline](tel:131114): 13 11 14

National Translating and Interpreting Service: 131 450

ses.sa.gov.au for alerts and warnings and flood resources to help (checklists, information sheets and videos)

sa.gov.au/floods for River Murray flood information

