

# River Murray Flooding

[www.sa.gov.au/floods](http://www.sa.gov.au/floods)

## What is happening now

The peak water level has flowed through the River Murray, but floodwater will remain high for several weeks. Just as the water level slowly **increased** in the river, it is expected to **decrease** slowly too.

If you are in the area:

- make sure you have enough essentials such as food, water, fuel and medications. Emergency services will not be able to resupply you
- do not let children play in or near floodwater, riverbanks or drains
- do not walk, ride or drive through floodwater

## Levee Safety

Please don't drive, walk or play on levees. Look after our levees, so our levees can look after you. If you see any defects or have concerns regarding the safety of a levee, contact the South Australian State Emergency Service on **132 500**.

## Current warnings

For more detail and the most up to date warnings visit [ses.sa.gov.au/incidents-and-warnings/current-warning-list](http://ses.sa.gov.au/incidents-and-warnings/current-warning-list) or call **1800 362 361**.

## River levels and flow rates

For the latest information about the flow outlook, current and forecast water levels, visit the Department for Environment and Water website: [environment.sa.gov.au](http://environment.sa.gov.au).

To monitor levels as they fall please refer to the website above. Information is also available at [riverdata.mdba.gov.au/system-view](http://riverdata.mdba.gov.au/system-view)

## River safety

**If you come across water over the road - turn around.**

**When a road is closed, do NOT drive or walk around the sign and do NOT go up onto levees. Please use an alternative route and take care on other roads in the area.**

A River Murray Flood Mapping Tool is available on the SASES website.  
Visit [ses.sa.gov.au/mappingtool](http://ses.sa.gov.au/mappingtool)



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## Water quality

For more information on water quality and wastewater services, visit [sawater.com.au](http://sawater.com.au). You can also register to receive SMS updates including wastewater services in your area.

## Community Relief Centres

### Mannum Relief Centre Closure

The Mannum Relief Centre will be closed from 5.00pm on Wednesday 18 January 2023. The centre will reopen at 9.00am on Tuesday 24 January 2023.

### Murray Bridge Relief Centre Closure

The Murray Bridge Relief Centre will be closed on the 25 January 2023 and will reopen on the 26 January 2023.

For further information and enquiries please contact the relief centre number on **1800 302 787**

## Mosquito danger

Given the recent hot weather and highwater levels, some flood affected areas may be at increased risk of mosquito-borne infections, such as JEV, Murray Valley Encephalitis and Ross River Virus.

If you are in a flood affected area you may be eligible for a free JEV vaccination to protect yourself and your family. You can check your eligibility and how to book a JEV vaccination on the SA Health website.

## Financial relief for flood affected communities

Disaster recovery funding will be fast tracked to communities along the River Murray.

Funding is available for:

- property assessment and essential service reconnection of primary residences
- Small Business Recovery Grants
- Primary Producer Recovery Grants
- assessment of hazardous waste and waste management
- large scale fish kill clean-up
- legal assistance for flood-affected individuals and businesses.

For more information on applying for a grant contact the South Australian Relief hotline on 1800 302 787 or visit [sa.gov.au/floods](http://sa.gov.au/floods).



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## After the floods - Preparing for Recovery

Anyone in a primary residence, a shack or holiday home, small business, or not-for-profit organisation, that has been impacted by floodwater can now register **free** for an assessment of their property. Help can be provided to take away filled or unfilled used sandbags.

To register for a flood clean-up assessment and recovery assistance, please contact the information line on **1800 302 787**. The phone line is open 7 days a week from 9:00 am to 5:00 pm.

Alternatively further information on how to register can be found on **website** at <https://www.greenindustries.sa.gov.au/flood-disaster-waste-management>.

If you need general update information on the flood event, this can be found on the SASES website at [sa.gov.au/floods](https://sa.gov.au/floods).

## What you should do

### Sandbagging

We have one sandbagging site open at Murray Bridge. This will be closing on Friday 20 January 2023 at 3.00pm.

If you require sandbags due to water entering or about to enter your home from under your front/back doors, **please call 132 500 and press 1 for assistance**. If you require life-threatening assistance, please phone **000**.

### Flood awareness

Check the Department for Environment and Water flood awareness map:  
[waterconnect.sa.gov.au](https://waterconnect.sa.gov.au)

Check the SASES River Murray Flood information page for helpful flood and emergency resources, including in languages other than English and in Easy English:  
[ses.sa.gov.au/rivermurray](https://ses.sa.gov.au/rivermurray)

### Alerts and warnings messages

Do you know where to get essential information from in an emergency?

Whilst we are working hard to keep you informed regarding the River Murray flood event, there is more than one way to stay informed:

- Follow us on Facebook, Twitter or Instagram



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- Keep the local radio on for local news. Consider using a battery-powered radio and keep some spare batteries handy
- Check the SASES 'Warnings' on the SES website
- Visit your Council office or website for local, relevant information
- Watch the news on TV
- Check your local newspaper

In addition to staying informed, consider buying a solar-powered Powerbank so you can recharge your mobile phone if the power goes out.

Don't forget to stay connected with your neighbours and others in your community and make sure you share essential information with one another.

## **General reminders**

### **Emergency Management Direction**

There is now an Emergency Management Direction in place relating to activities on the River Murray. There continues to be several restrictions in place for activities on the River Murray. For further information on current restrictions please visit

<https://www.sa.gov.au/topics/emergencies-and-safety/river-murray-flood/restrictions>

### **Houseboat owners and operators**

As conditions continue to change, houseboat owners are being encouraged to:

- regularly check that the mooring location of your houseboat remains suitable
- inspect tether lines to reduce the risk of becoming grounded or serious movement
- wear a lifejacket while making inspections.

A SASES fact sheet, with tips on how to safely secure your houseboat, can be downloaded here: <https://www.ses.sa.gov.au/public/download.jsp?id=191953>

Further information can also be found on the Department for Infrastructure and Transport's Marine Safety SA website at [www.marinesafety.sa.gov.au](http://www.marinesafety.sa.gov.au)

For the latest information on the River Murray floods, including road and ferry information, visit [www.sa.gov.au/floods](http://www.sa.gov.au/floods)

### **SA Power Networks Updates and Community Hubs**

Over the next few weeks SA Power Networks will be running community info hubs around the region. You can also register for the latest updates on power outages to your area via SMS.

For further information visit [www.sapowernetworks.com.au/river-murray-flood/](http://www.sapowernetworks.com.au/river-murray-flood/)



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## **Important Contacts**

Life-threatening emergencies: 000 (triple zero)

Flood and Storm emergencies: 132 500

River Murray Hotline: 1800 362 361

Relief Information Line: 1800 302 787

[Lifeline](tel:131114): 13 11 14

National Translating and Interpreting Service: 131 450

[ses.sa.gov.au](https://ses.sa.gov.au) for alerts and warnings and flood resources to help (checklists, information sheets and videos)

[sa.gov.au/floods](https://sa.gov.au/floods) for River Murray flood information